



# Community Justice Conference

Tuesday 29 October 2019

Rutherglen Town Hall



*Rutherglen*  
Town Hall

#SLCJP2019

# Community Justice Conference

## Registration

Please ensure you have registered  
your attendance today



#SLCJP2019



# Community Justice Conference

## **Liam Purdie**

Head of Children and Justice Services

South Lanarkshire Council

Social Work Resources

Chair of the Community Justice Partnership



# 1. Hard Edges Scotland

**Suzanne Fitzpatrick**

Institute for Social Policy, Housing,  
and Equalities Research.

Heriot Watt University



**I-SPHERE**  
Institute for Social Policy, Housing and Equalities Research





**I·SPHERE**

Institute for Social Policy, Housing and Equalities Research

# Hard Edges Scotland

*Suzanne Fitzpatrick*

*@ISPHERE\_HWU*

LEADERS IN IDEAS AND SOLUTIONS

# *Hard Edges Scotland: Aims*

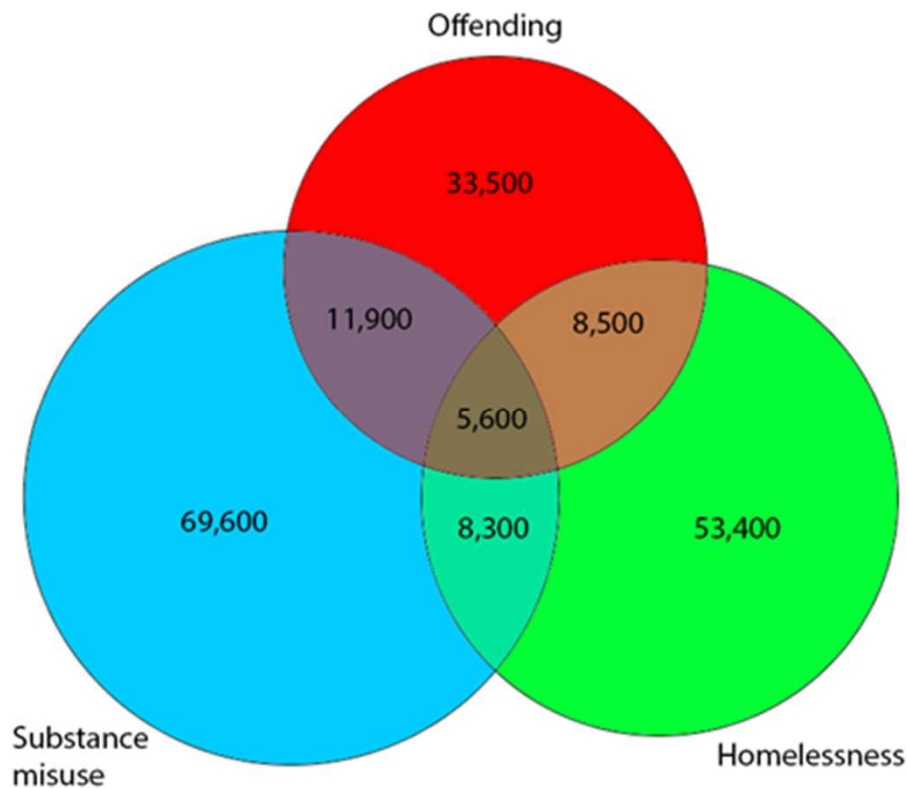
- To establish a clear statistical picture of the extent and nature of SMD in Scotland, and the relevant overlaps between disadvantage domains.
- To identify emerging trends and concerns which may not be in the policy spotlight.
- To clarify key data gaps that need to be filled by future data collection or research, including via administrative data linkage.
- To identify similarities and differences between England and Scotland.
- *To illuminate service user perspectives on routes into SMD, their experiences of interacting with multiple service systems, and any requirements they identify for national and local systems change.*
- *To facilitate cross-sectoral 'ownership' of the study results, to maximise its potential for influencing policy and practice.*

# SMD Definitions

- *Homelessness*: statutory homeless/threatened; self-identifying, including retrospective (surveys); proxy housing problems;
- *Offending*: convicted/arrested/accused of non-trivial crimes; self-reported in trouble with police; currently/recently in prison
- *Substance misuse*: in drug treatment programmes; drug-related hospital treatment or specific prescriptions; self-reporting use of Class A or dependence on certain Class B, heavy/hazardous alcohol use; self reporting 'alcohol or drug problem'
- *Domestic Violence/Abuse*: Self-reported victim of actual violence, coercive control, threats of violence, stalking/harassment; forced sex; DVA reason for loss of home
- *Mental health problems*: Common mental disorders which would warrant recognition/treatment in primary care + severe MH conds; hosp treatment/admissions; referral agency assessment; multi item scales on surveys (GHQ, SF12, WemWBS); self-reported problems
- (Variations dictated by data sources)

# Scale & Overlaps (3D)

Figure 1: Numbers of Adults in Scotland by Current SMD (3D)



Broadly comparable with H E England, although probably fuller coverage esp of single domains.

Note that substance is largest but Offending is most overlapped

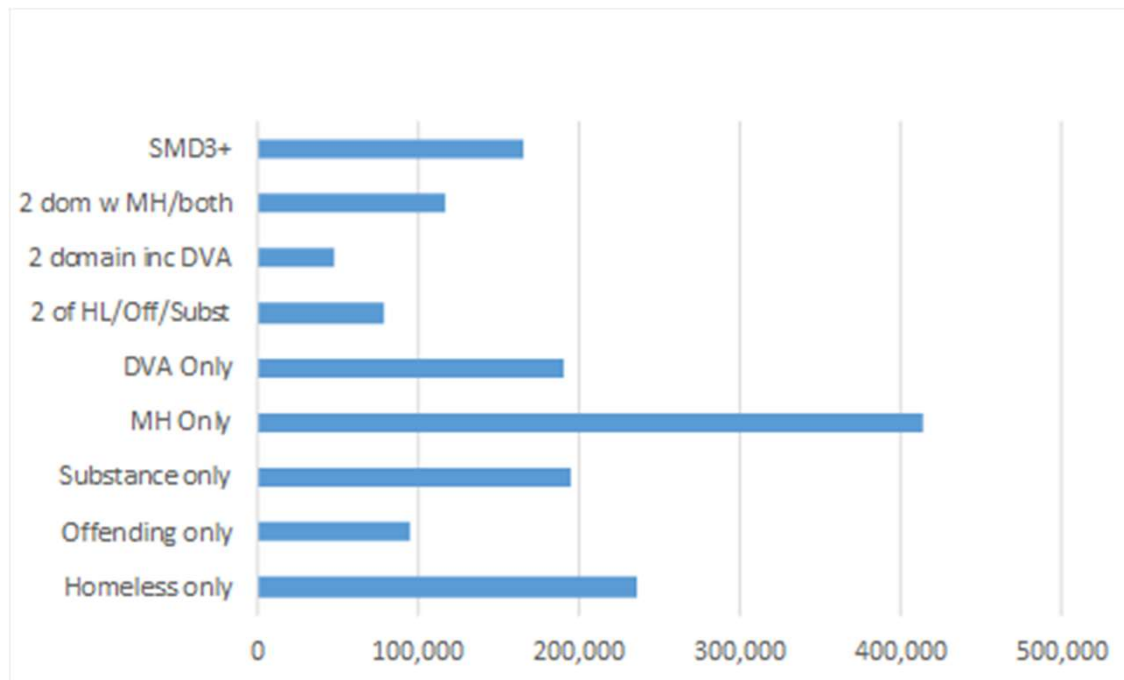
'Current' means snapshot 'stock' + additional 'flow' over year

Sources: Weighted combination of SCJS, GUS, HL1, HHIS, SDMD, DESTIT, SPS-PS, CJS



# Scale & Overlaps (5D)

Figure 4a: Ever SMD (5-Dimensional) Summarised Numbers  
(each case shown only once)



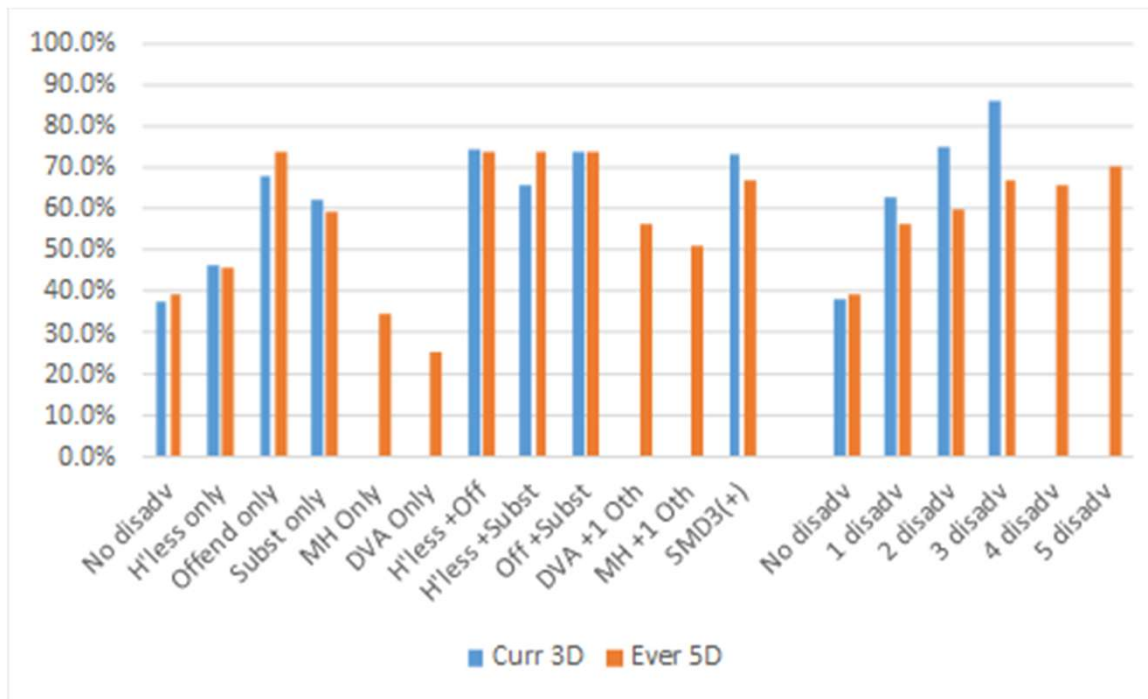
Note the much bigger numbers especially of MH only and MH combinations.

*But* not necessarily all a the same time/stage in life.

Sources: Weighted combination of SCJS, GUS, PSE, HL1, H2H, DESTIT, SDMD, SPS-PS, CJS

# Gender & other demographics

Figure 5: Proportion of males across different SMD Categories and Counts under Current 3D and Ever 5D bases



SMD tends to be male-oriented, particularly in 3D, & more complex cases; obviously less for DVA, also MH & homeless-only.

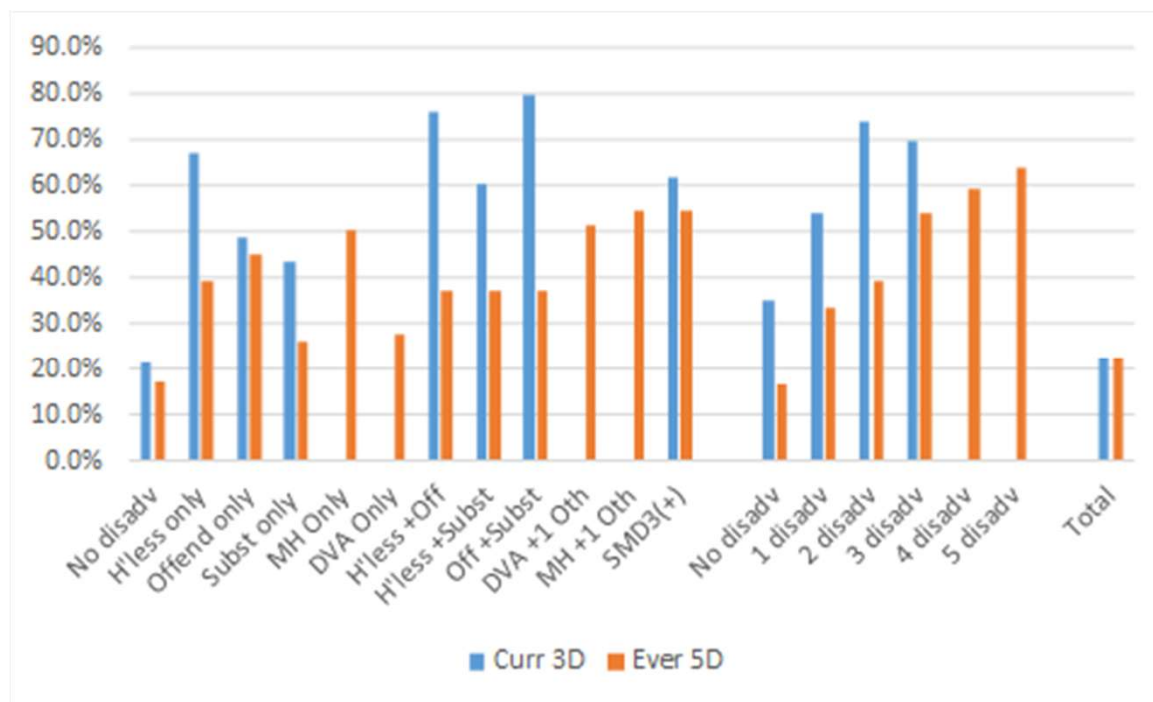
Predominant age 20-40; mainly White UK; single wkg age hsholds. But signif minority have children & some child contact.

Predominant tenures social rent or non-household/temp

Source: weighted combination of SCJS, GUS, PSE (Ever only), SDMD, HL1, DESTIT, PRISON

# Economic situation

Figure 11: Present Low-Income Prevalence for Current SMD (3D) and Ever SMD (5D) Categories and Counts



People with SMD (esp current 3D) tend to have low income/material disadvantages.  
 The more disadvantages, the poorer/more materially deprived.  
 DVA less poor/deprived.

Sources: weighted combination of SCJS, GUS, PSE (Ever only), DESTIT

# Local Authority numbers

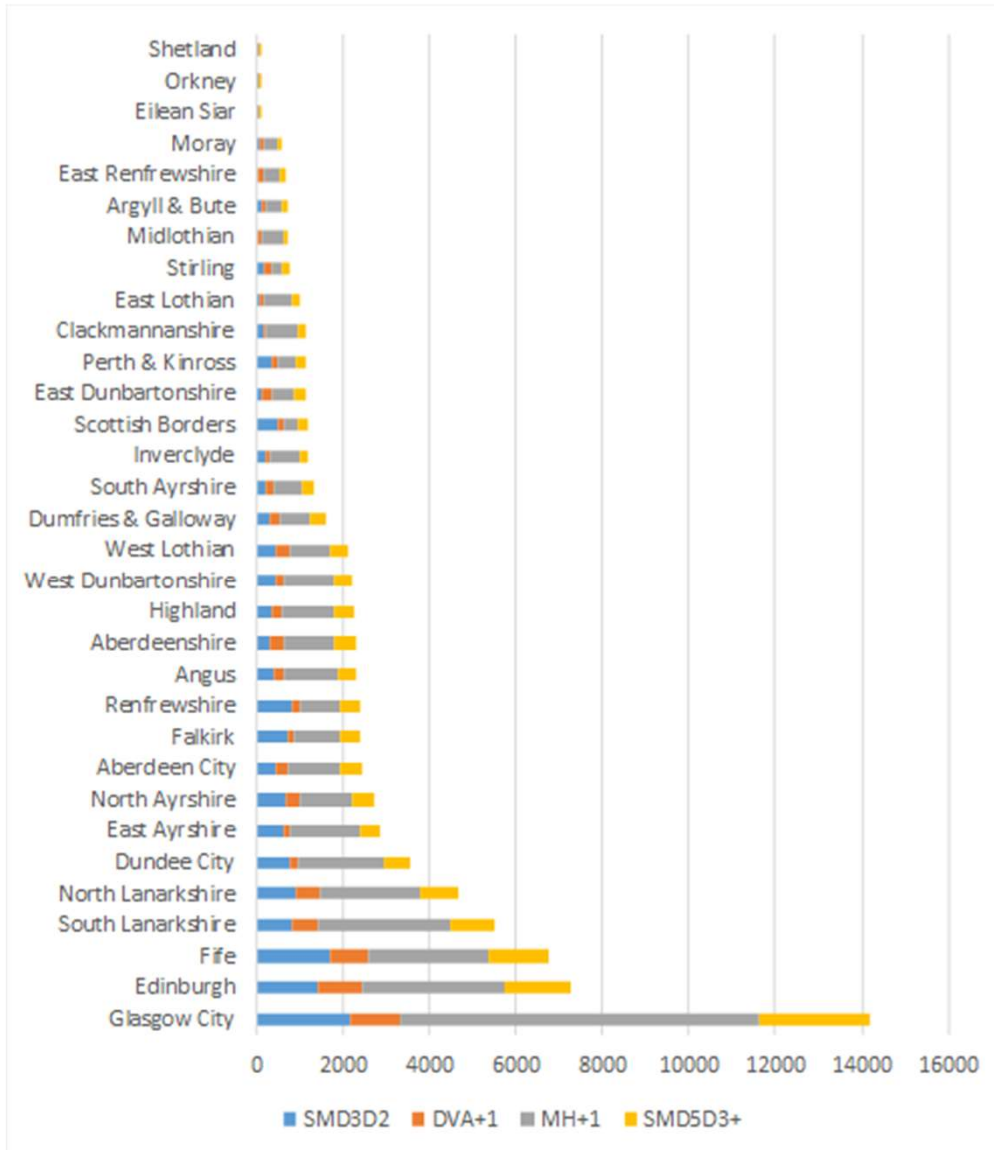


Figure 17: Numbers and composition of Current SMD(5D) by Local Authority (adults, showing categories with 2 or more disadvantages)

Sources: Authors' analysis of SCJS, HL1, SDMD and Criminal Proceedings

This shows the very high concentration in Glasgow and the predominance of cities and larger urban authorities. It also underlines the very large numbers with mental health issues alongside other issues

# *The qualitative methods*

- 15 national-level key informant interviews
- 6 (anonymized) case studies:
  - 25 local KIs
  - 8 focus groups with frontline workers (vignettes)
  - 42 in-depth interviews with service users (10 women and 32 men)
- Two “Lived Experience Reference Groups” (male + female)

# *Routes in – poverty, violence and trauma*

- **A background of poverty** – most prominent in the most extreme forms of SMD
- **Adverse childhood experiences** - physical and/or sexual abuse, disrupted schooling and, in some cases, local authority care
- **Troubled young adulthood** - poor mental health, substance misuse, and difficulties in both the labour market and interpersonal relationships
- **Violence** – a pervasive role that violence continues to play throughout the life course, in childhood home, at school, in the local community, city centre streets, in hostels, in intimate relationships, or other settings in adulthood

# *Missed opportunities*

- **Schools/education** - truanting and exclusion from secondary school, often coupled with early substance misuse, were usually the first 'flags' in the early teenage years. But education a particularly difficult sector to engage
- **Criminal justice system** - 'early warning' opportunities to engage social work and mental health services in assisting vulnerable young people coming before the courts
- **Social work** - disruptive impact of frequent placement moves, and highly variable support offered by individual social workers. Young people desperate to leave care as soon as they turn 16 often quite quickly come to regret this decision, and the door should be left open for them to return

# ***Criminal justice - the last resort safety net?***

- Service users committing offences and/or requesting custodial sentences in order to gain access to a **'safe place' in prison** and to 'care' of various kinds.
- Service providers **seeking to have vulnerable people arrested** simply in order that they could access the mental health and other services they needed.
- The existence of a court order appeared to be the necessary **'passport' for access** not only to an array of health and other support services, but also the main route through which any kind of **coordination of care** occurred for people facing SMD, if it occurred at all.
- **Criminal justice social workers were praised** by some service users as the most consistent and helpful service they had encountered. Frontline service providers, too, generally acknowledged that criminal justice teams provided the **'stickiest'** and most **pro-active** support that adults with SMD could expect.
- **But pre- and post-release support for prisoners far from perfect** - with many still being released straight into homelessness



# Homelessness services - 'carrying the can'

- In the absence of a court order, local authority statutory homelessness services were the next most likely service to 'lead' on SMD cases, but this presented a host of **issues**.
  - No command over addictions/ mental health services, nor the necessary authority to coordinate timely multi-sectoral interventions
  - Unlawful practice in some areas: routinely turning people away without the temporary accommodation to which they are entitled, use of 'local connection' as a bar to homelessness assistance
  - The highly variable quality of hostels and other forms of temporary and/or supported accommodation
  - Disappointingly "light touch" and short-term nature of floating support offered to some people with SMD

# *The missing mental health services*

- Gaping hole - extreme rationing applied by these services operating under acute pressure, meant that even getting to the point of achieving an assessment could seem an insurmountable hurdle
- The “one/two/three strikes and you are out” policy operated in many areas could almost be designed to eliminate the chances of those with chaotic lifestyles from ever gaining access to the help that they need
- Even for those who managed to access mental health services, the overreliance on prescription medication was widely criticised

# *Substance misuse services in retreat*

- Sense that the availability of services had declined in recent years, particularly residential rehabilitation facilities
- For those who managed to access residential services, there was often said to be a lack of ongoing support to aid their full recovery once they were back in the community
- For community-based treatments, too, there were often substantial waiting periods, meaning 'windows of opportunity' to get people on the road to recovery were lost
- Nonetheless, some service users reported a positive experience of rehabilitation and/or community-based substance misuse services, successfully stabilising or even overcoming their addictions, while others felt 'stuck on methadone' for long periods without the support they needed to come off it.

# *Specialist DVA services that can't cater for survivors with SMD*

- Specialist refuge providers in some areas will not accept women with active addictions and chaotic lifestyles
- Understandable, given the imperative to keep refuges feeling safe for all residents, but indicates need for innovative provision e.g. 'sanctuary schemes'
- The possibility of using MARACs in the most serious cases ought to be more widely understood

# ***Crisis-focussed systems that can't cope with the effects of trauma***

- Only limited evidence (in the larger urban areas) of the development of trauma-informed services/PIE
- The crisis nature of service interventions militated against 'strengths-based' approaches, focussed on future hopes and potential for a better, more socially productive life
- Little emphasis placed on helping people (re)build positive family relationships, even though that was the overriding motivation for recovery identified by most service users

# *A lack of 'sticky' and coordinated services*

- Service users appreciated frankness, accessibility and reliability in frontline workers, and also 'stickability', not giving up on them if 'they failed to engage'.
  - but assertive, pro-active services that reached out to, and stayed with, service users were hard to come by
  - emphasis instead on the service user taking the initiative or 'being left to their own devices' to seek and secure help
- General lack of clarity around co-ordination/case management (unless social work or criminal justice have a clear statutory duty).
  - in some areas the 'lead professional' model was considered an important step forward, with early evidence of success when implemented well
  - but more often it was unclear who should/will lead, though this was something that some Health and Social Care Partnership were said to be actively trying to address.

# *The need for new solutions for those in smaller urban/ rural areas*

- There were clear distinctions between the larger urban areas and rural/ semi-rural areas in both the quantity and quality of services
- The small scale of the problem in many rural areas makes the development of very specialist services infeasible; it is also right that resources be concentrated in the urban areas where need is greatest, most especially Glasgow.
- But ways must be found to allow those from smaller areas to access the services they need, including removing 'local connection' as a bar to assistance. This may involve resources for specialist services being pooled over local authority boundaries, or money 'following' the individual across these boundaries.



# Comfort Break

## Networking Information Stands

#SLCJP2019





## 2. Second Chancers

**Rebecca Worrall**

Senior Campaign Manager

Community Justice Scotland



# Jenny



I stayed on the wrong path for so long.

# Malky



# Kevin



# Unpaid Work Service

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**SECOND  
CHANCERS**

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**PAYING BACK TO THE COMMUNITY**

Any Questions or Comments?



# 3. Community Justice National Perspectives

## **Keith Gardner**

Head of Analysis and Improvement, Community Justice Scotland





**#SmartJustice**

**Keith Gardner**

**Head of Analysis & Improvement**

**Community Justice Annual Conference**





## What is “community justice”?

“the collection of individuals, agencies and services that work together to support, manage and supervise people who have committed offences, from the point of arrest, through prosecution, community disposal or custody and alternatives to these, until they are reintegrated into the community. Local communities and the third sector are a vital part of this process which aims to prevent and reduce further offending and the harm that it causes, to promote desistance, social inclusion, and citizenship.” (Scottish Government: National Strategy for Community Justice)

**The people whose lives have been impacted upon by the Scottish Criminal Justice system and how we work together to reduce offending/create fewer victims and have better outcomes for people, families and communities.**

**#SmartJustice**



## Community Justice in Scotland

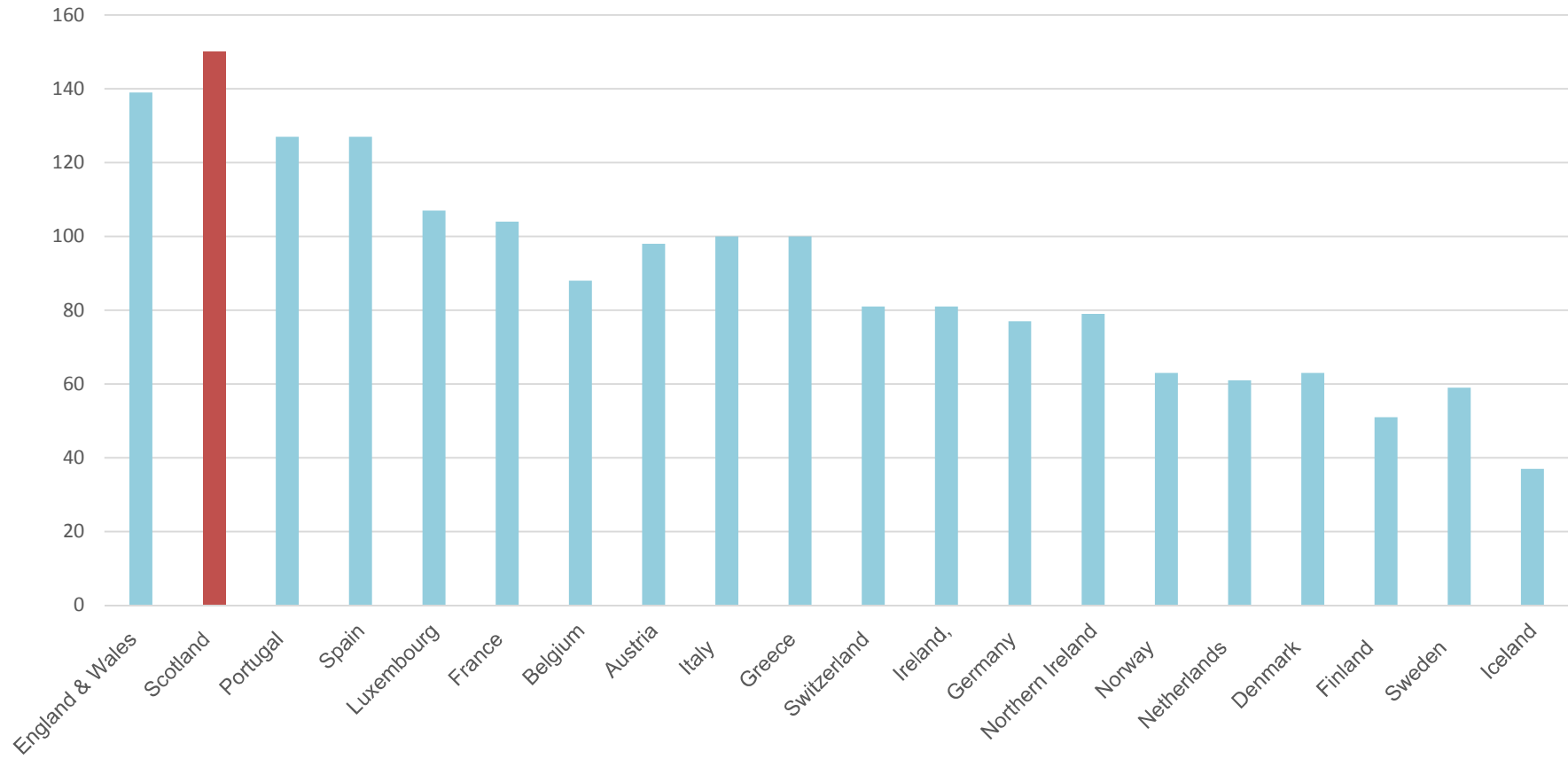
- 30 x “Community Justice Partnerships”
- 30 x “Community Justice Coordinators”
- 30 x Community Justice Outcome Improvement Plans (CJOIPs)
- 8 x Statutory Partners\*
- 1 x Community Justice National Agency (CJS)
- What do we know about it already?  
Some GREAT stuff happening...  
...and some stuff we can do better

### \*They are:

- Local Authority
- Health Board
- Police Scotland
- Skills Development Scotland
- Scottish Fire & Rescue Service
- Integrated Joint Board
- Scottish Courts & Tribunals Service
- Scottish Ministers
  - Scottish Prison Service
  - Crown Office & Procurator Fiscal Service

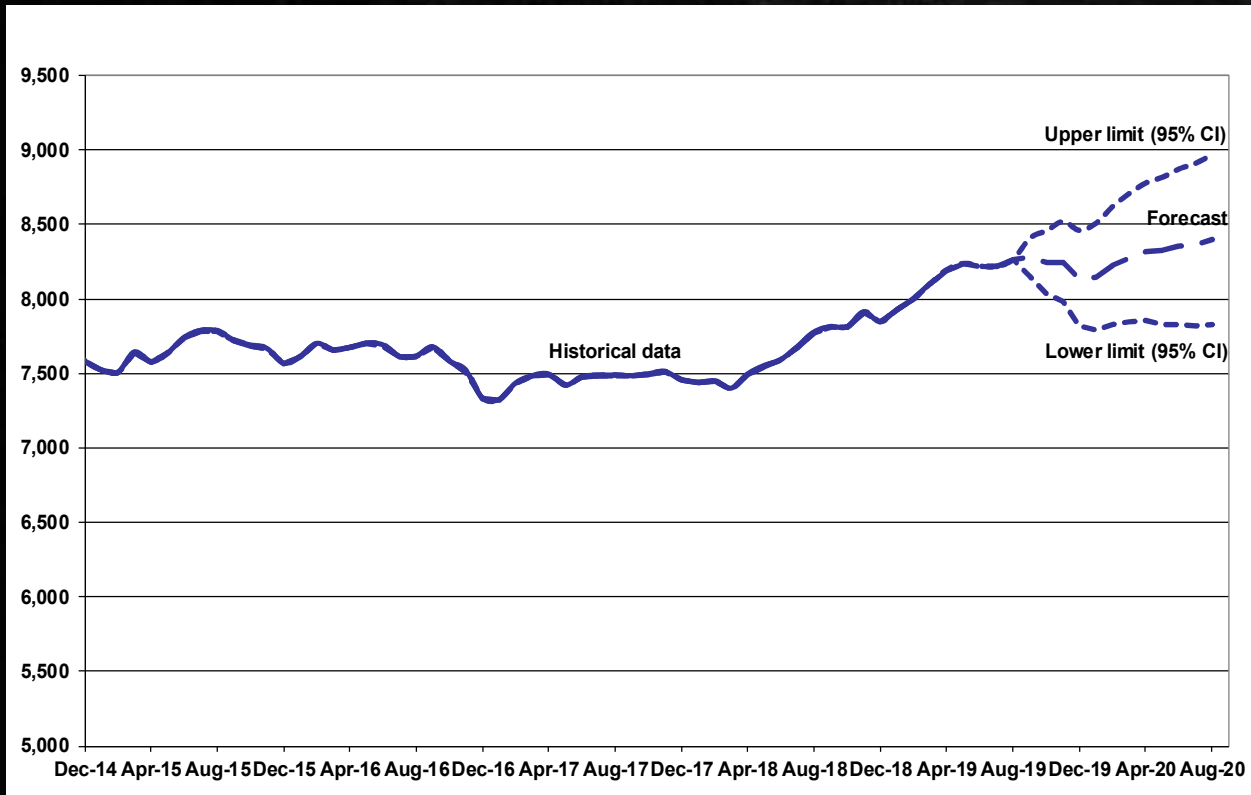
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## Western European Prison rate per 100,000





# Prison Population

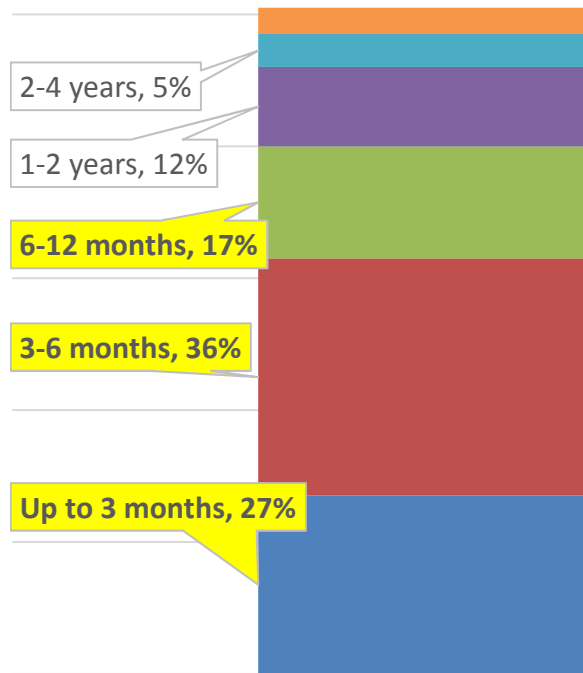


Date	Forecast	Lower limit (95% CI)	Upper limit (95% CI)
Sep-19	8,280	8,150	8,400
Oct-19	8,240	8,030	8,450
Nov-19	8,250	7,980	8,520
Dec-19	8,140	7,820	8,460
Jan-20	8,150	7,790	8,510
Feb-20	8,220	7,830	8,620
Mar-20	8,270	7,840	8,700
Apr-20	8,310	7,850	8,780
May-20	8,320	7,830	8,810
Jun-20	8,350	7,830	8,870
Jul-20	8,360	7,820	8,910

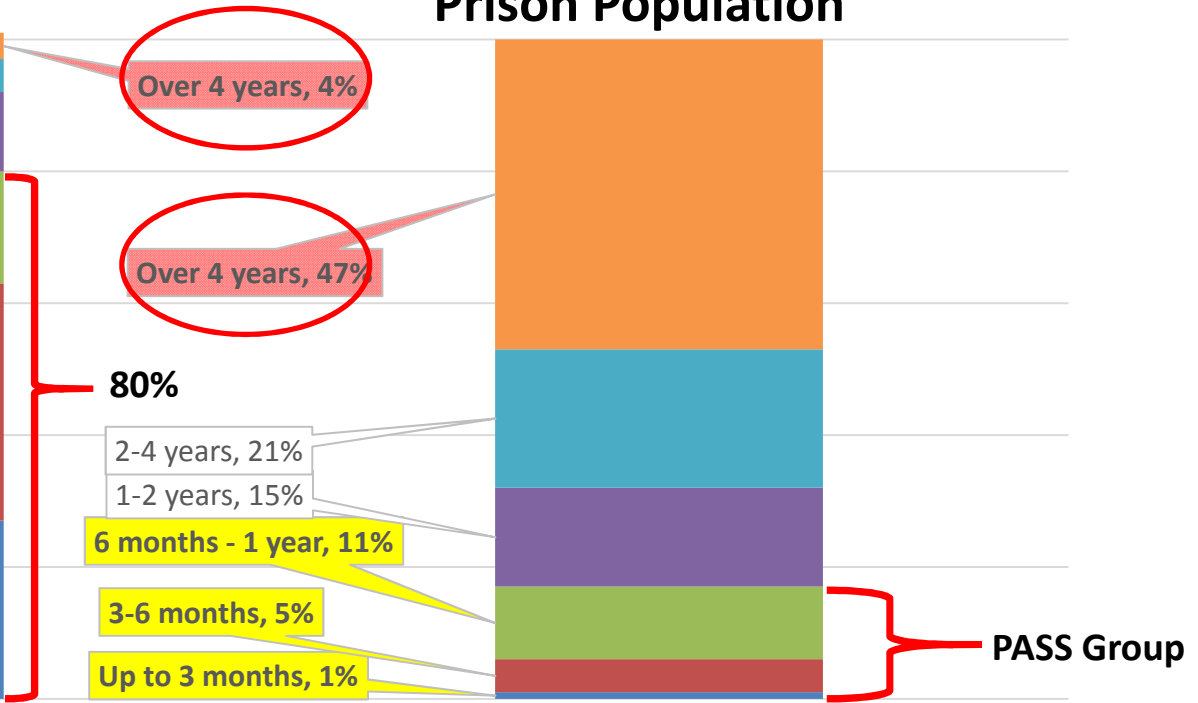
SPS Through care has been stopped

**TO BE THE SAFEST  
COUNTRY IN THE WORLD**

### By Sentences



### Sentences by Prison Population



■ Up to 3 months ■ 3-6 months ■ 6 months to 1 year ■ 1- 2 years ■ 2-4 years ■ Over 4 years

## Remand

The remand population comprises untried prisoners and those convicted awaiting sentence - the untried population has continued to rise since mid-2018

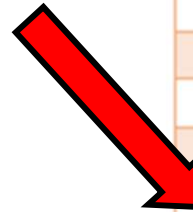
Currently the total remand population is **1,615** (20% of the overall Scottish Prison population)

Around 25% of the overall female prison population are on remand

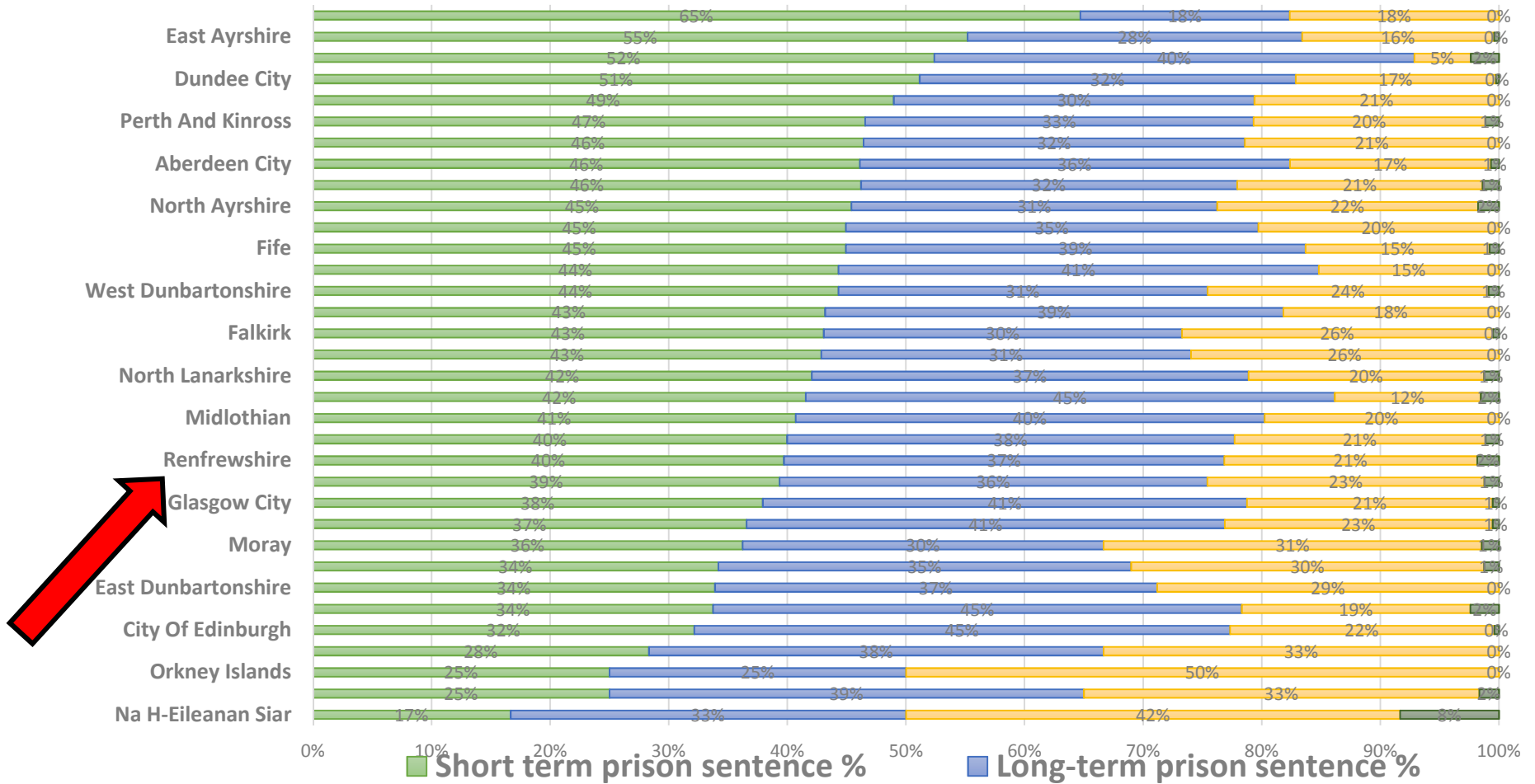
For u21s this is 24%

## Bail Supervision

Local authority	No. cases
Falkirk	64
North Ayrshire	37
Edinburgh City of	30
South Ayrshire	28
Fife	19
South Lanarkshire	16
East Ayrshire	15
Dundee City	13
Aberdeen City	12
Clackmannanshire	7
Orkney Islands	5
Dumfries & Galloway	2
Aberdeenshire	1
Angus	1
Highland	1
Moray	1
West Lothian	1
<b>Total</b>	<b>253</b>

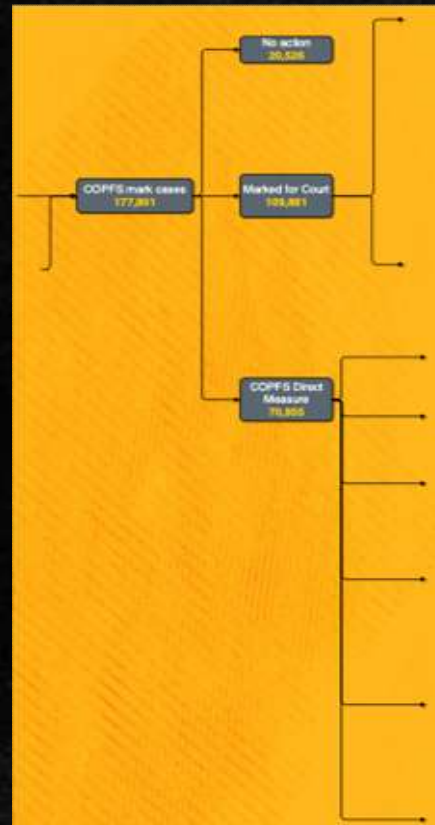
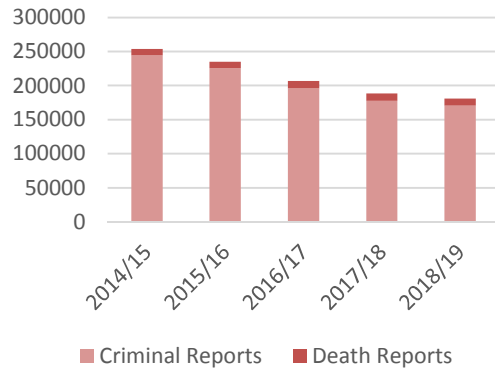


## Distribution of people in prison from each local authority area by length of sentence (July 2019)



# COPFS

Reports Received by COPFS 2014/15 to 2018/19



	2014/15	2015/16	2016/17	2017/18	2018/19
<b>NON-COURT DISPOSALS</b>					
No-Action	26985	26431	20792	20526	17705
Warning Letters	7828	13249	8236	8764	5816
Conditional Offers of FP (Paid)	15483	10580	8370	6408	6896
Fiscal Fines Paid/Accepted	35180	33489	21321	21642	17830
Compensation Orders Accepted	580	482	664	1181	756
Combined Fiscal Fine/CO Accepted	1972	2635	2224	1956	3178
Other Non-Court Disposals	13065	10375	10990	10458	11144
<b>Total Non-Court Disposals</b>	<b>101093</b>	<b>97241</b>	<b>72597</b>	<b>70935</b>	<b>63325</b>

Fiscal fines up 62% from 17/18 to 18/19

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## Diversion (from Prosecutorial Action)

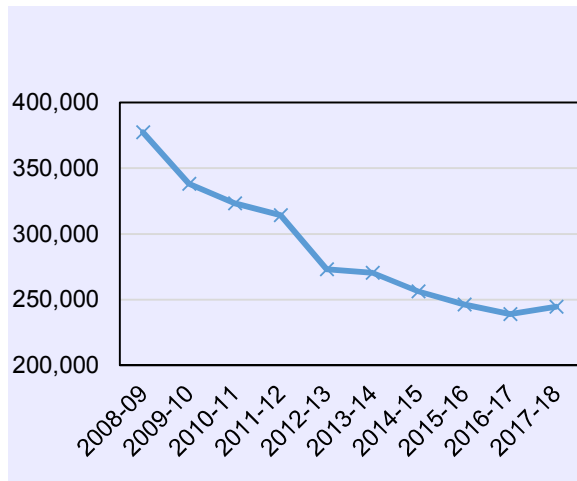
	2013/14	2014/15	2015/16	2016/17	2017/18
<b>Referrals</b>	2651	3026	3054	3476	2662
<b>Assessments</b>	2389	2509	2762	2958	2526
<b>Cases Commenced</b>	1710	1869	1859	2006	1725
<b>Individuals With Cases Commenced</b>	1657	1812	1787	1960	1686
<b>Cases Successfully Completed</b>	1374	1355	1330	1578	1367
<b>Cases Referred To Drug Treatment/Education</b>	50	48	50	50	38
<b>Cases Referred to Alcohol Treatment Programme</b>	84	44	50	52	51
<b>Cases Referred To Mental Health Services</b>	34	37	61	74	57

**Drugs Death Task force is tasked with improving access into Health and Social Care services from the Criminal Justice System. £20m allocated to the drugs task force to enable improvement in meeting needs of those in addiction.**

# Where are we now?

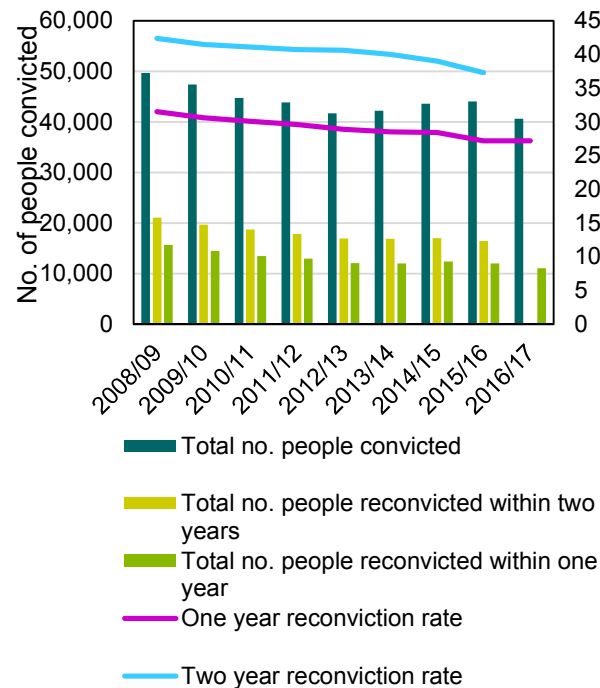
## 1. Recorded crime is down

Number of crimes recorded by the Police in Scotland



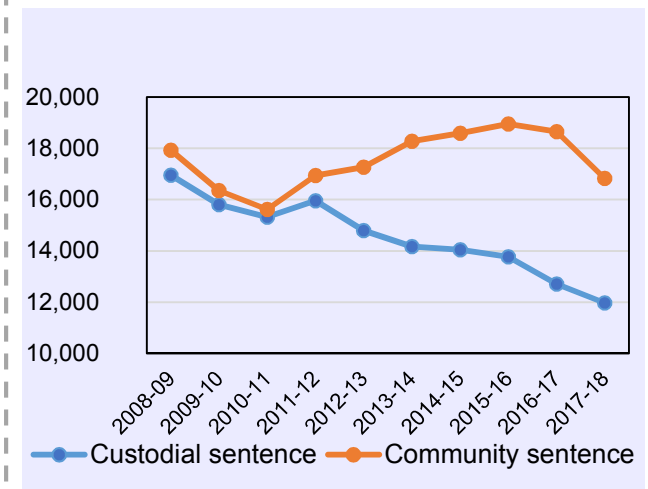
## 2. Reconviction rates remain relatively stable

Number of people convicted and reoffending in Scotland

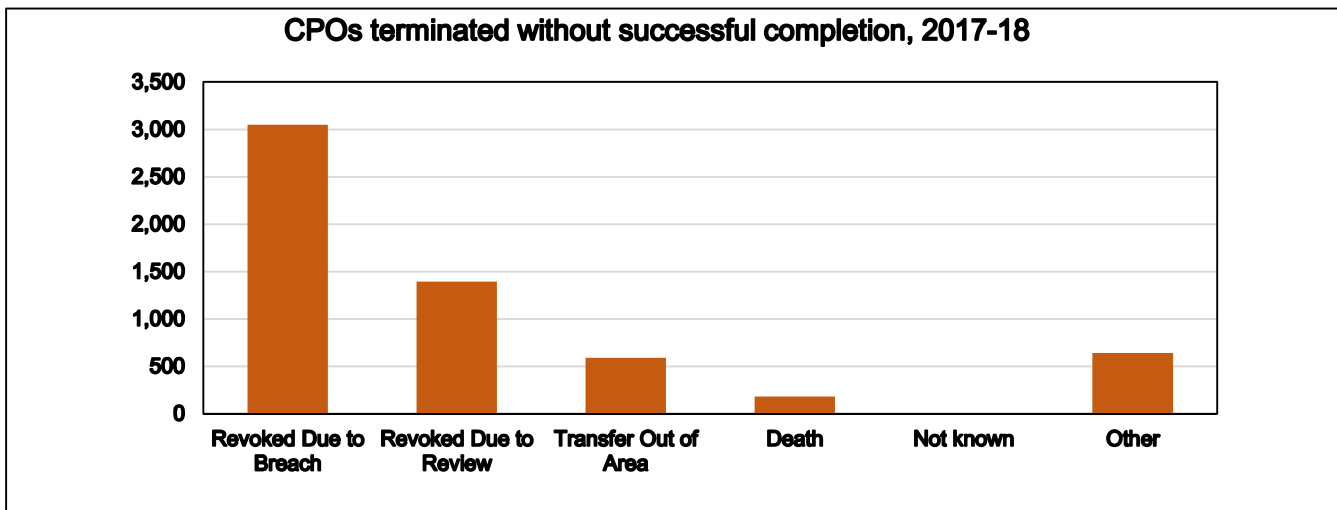


## 3. The ratio of community to custodial sentences has increased

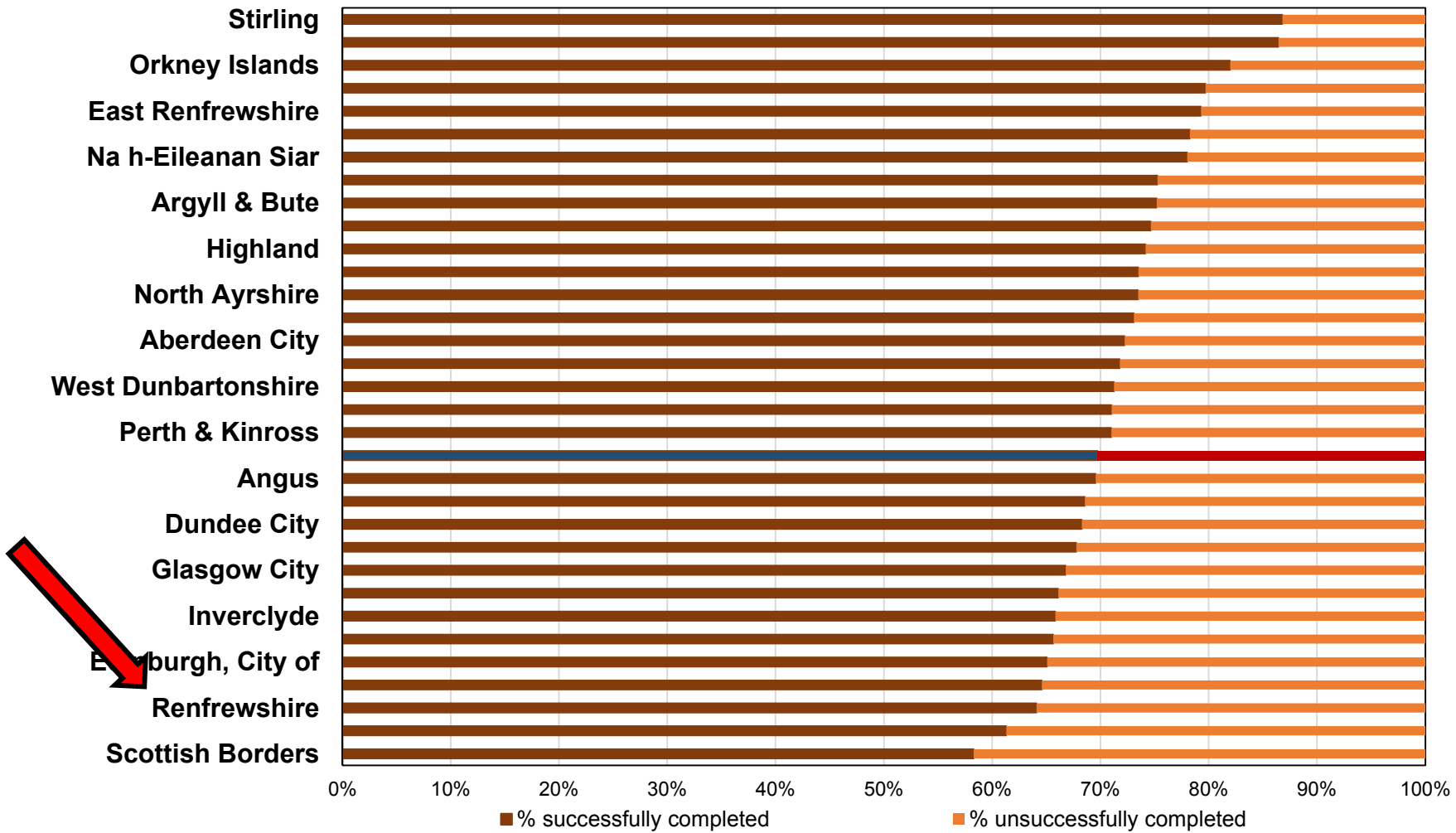
People convicted by main penalty (custodial and community sentence only)



<b>Unpaid Work or Other Activity</b>	<b>13,299</b>
<b>Offender Supervision</b>	10,127
<b>Unpaid Work or Other Activity And Offender Supervision</b>	5,592
<b>Conduct</b>	1,345
<b>Programme</b>	957
<b>Alcohol Treatment</b>	193
<b>Compensation</b>	647
<b>Drug Treatment</b>	149
<b>Mental Health Treatment</b>	45
<b>Residence</b>	17




Proportion of successful to unsuccessful CPOs terminated, 2017-18



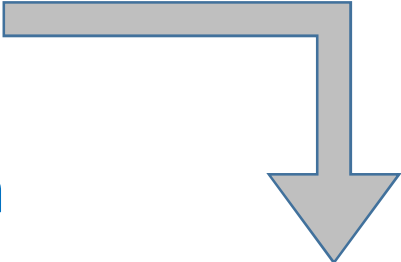
Critical Justice System Questions every Community Justice partner should always be asking...

**How many** people from our area are subject to:

- Arrest
- Diversion
- Bail Supervision
- Remand
- CPO
- Serving Short Term Sentences
- Serving Long Term Sentences
- Returning to our area



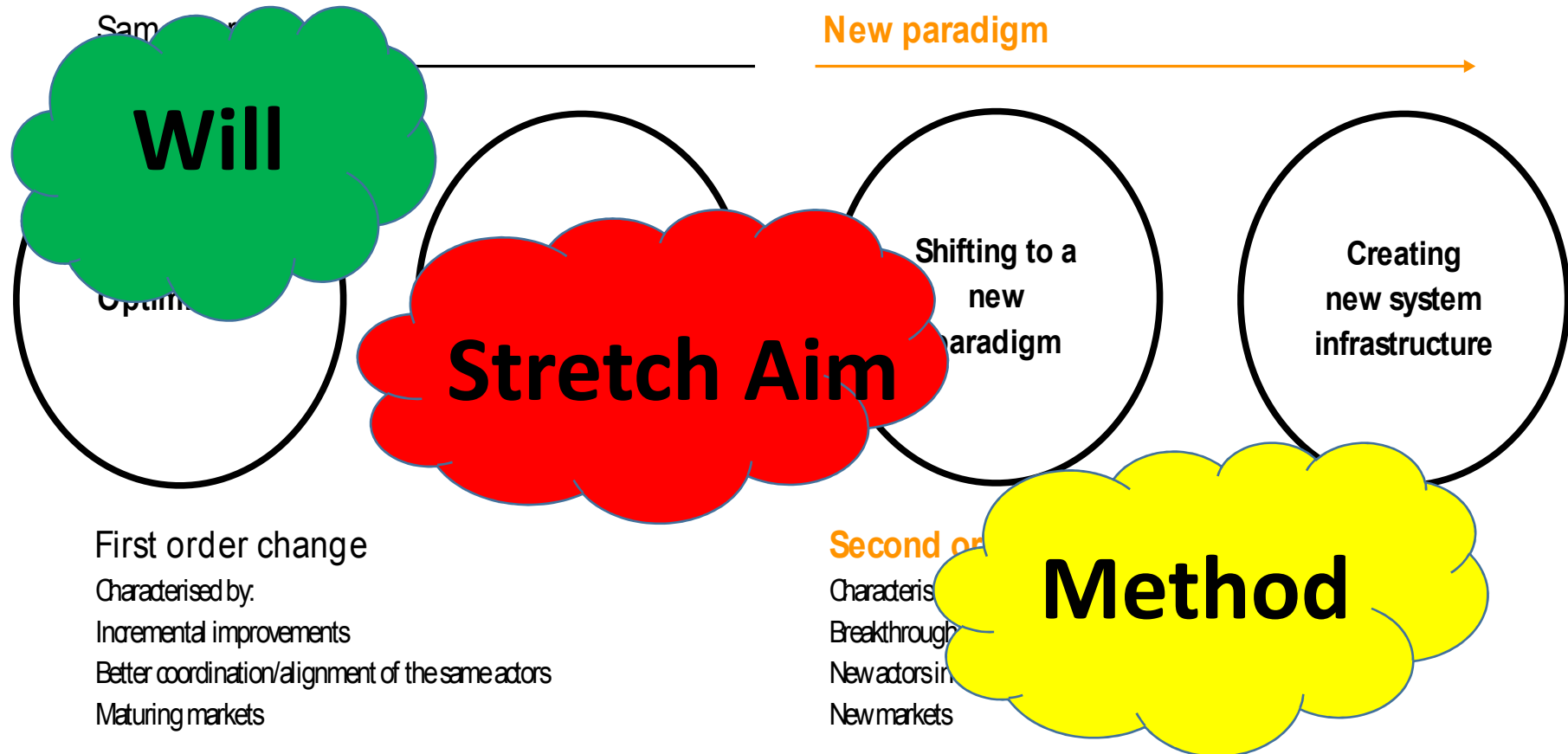
**Why** are these figures as they are for our area



**What** are we / can we be doing about this?

# There are different needs for system innovation

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**“We spend a long time walking people toward justice, and almost no time walking them back into society.”** Fergus McNeil

**WE WANT SCOTLAND  
TO BE THE SAFEST  
COUNTRY IN THE WORLD**



**“Whatever the question,  
relationships are the  
answer.”** Suzanne Zeedyk

Keith Gardner

Head of Analysis & Improvement

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[Keith.gardner@communityjustice.scot](mailto:Keith.gardner@communityjustice.scot)

Website: <https://communityjustice.scot>

Twitter: <https://twitter.com/comjusscot>

**#SmartJustice**



# Lunch

## Networking

### Information Stands



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## 4. Women's Hubs



The background of the slide is a dark, almost black, surface with several water droplets of various sizes scattered across it. The droplets are rendered with a halftone or dithered texture, giving them a grainy, three-dimensional appearance. Some droplets are large and prominent, while others are small and subtle. The lighting on the droplets creates highlights and shadows, suggesting a reflective surface.

# South Lanarkshire Women's Hubs

**SOUTH LANARKSHIRE**

## WHAT THE HUB MEANS...

Our hub runs once a week, and for many women this will be the first time they have been out that week. Teas and coffee are available along with soup or a sandwich. We have a warm and friendly environment and are able to provide help with benefit problems, housing and health, domestic abuse and any general problems that may arise. Only one worker manages our group and on a busy day there may be around 15 of us...

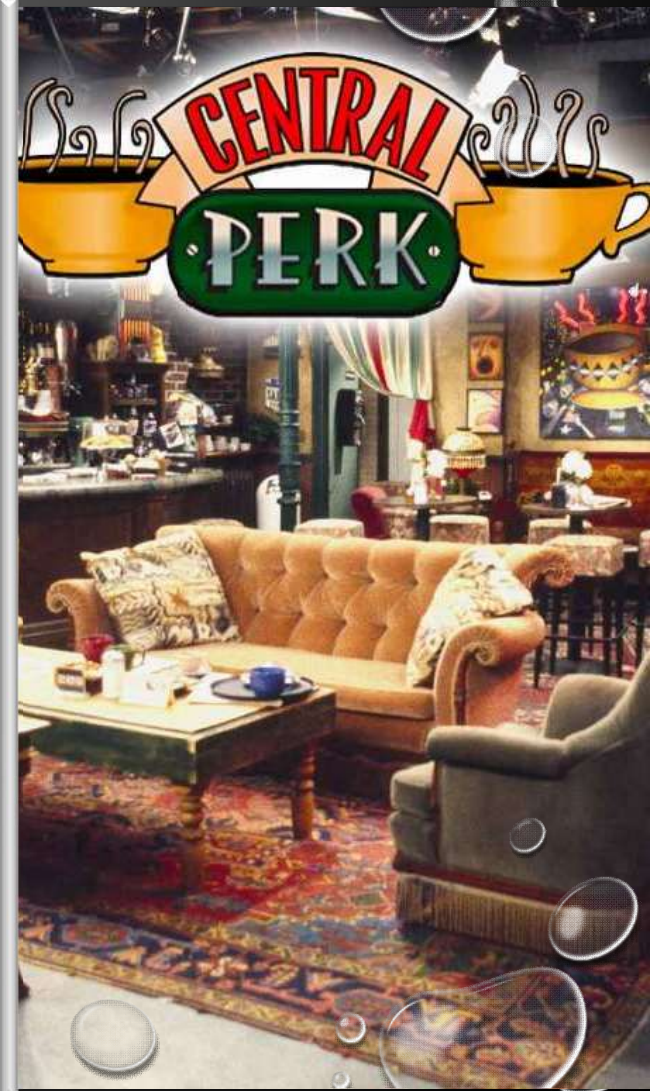


Stars cannot shine  
without darkness



## EVERYONE SHOULD FEEL INCLUDED IN SOCIETY

- Our women come in a mixture of ages and backgrounds but all have been through the criminal justice system & referred to attend the hub for support.
- There are women who have had their kids taken off them, women struggling with addiction, isolation in their community and many other challenging problems.
- The hub is such a positive place no matter what a woman's troubles are, they come out after a day at the Hub, feeling more positive from having spoken to other women with similar experiences, and finding new ways to solve problems and access all help available.



## That's not all we do...

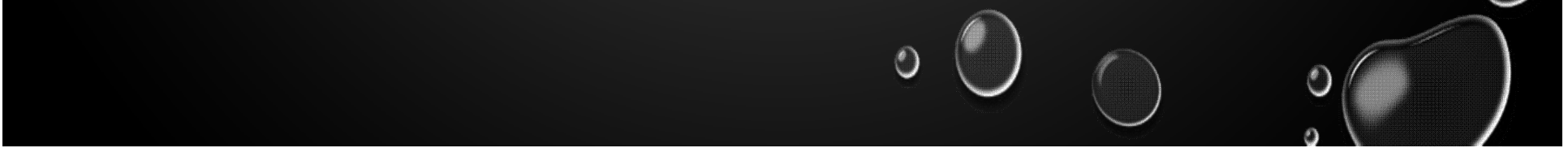
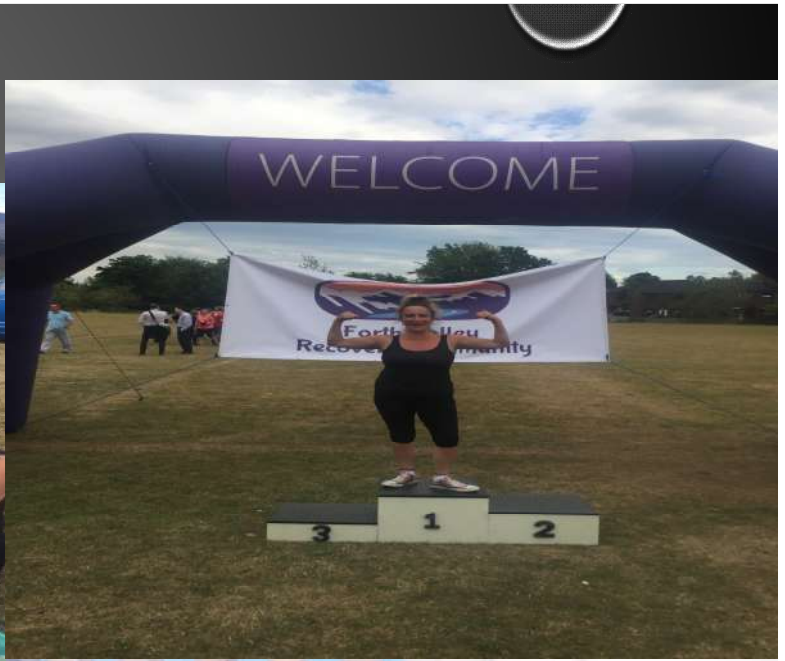
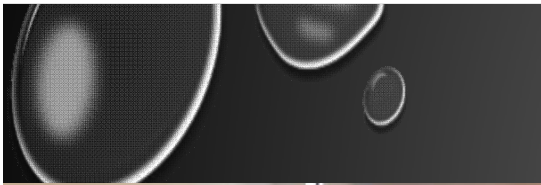
There are activities on offer at the hub for those that can take part such as; Yoga, arts & crafts, mindfulness, games, and more.

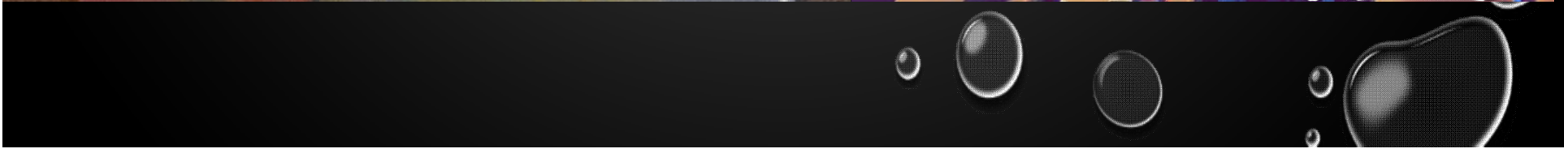
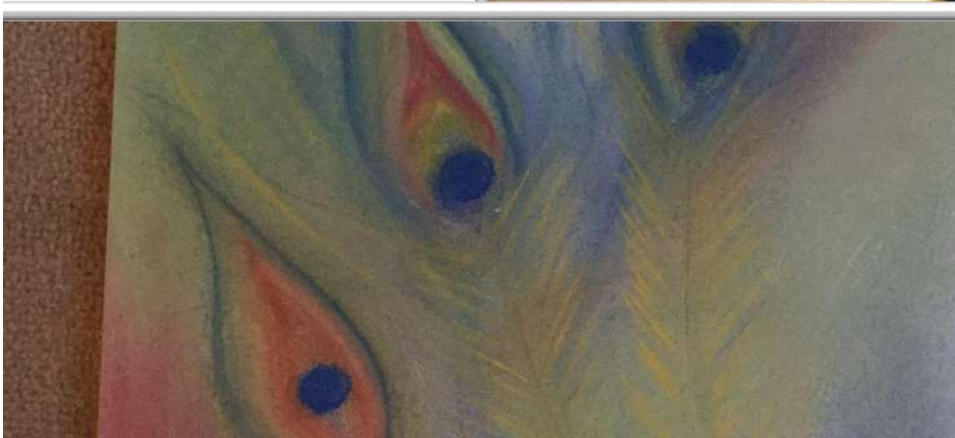
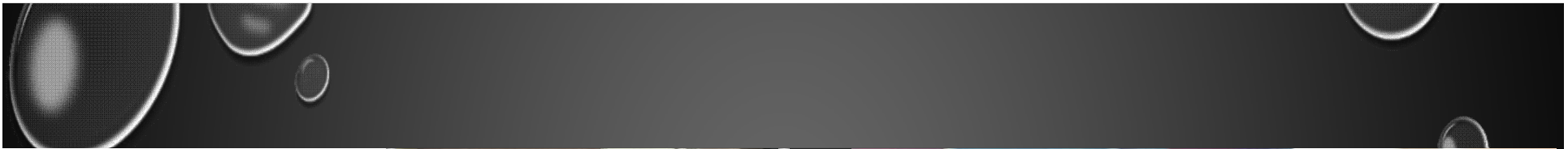
Other services such as the well nurses and venture trust visit regularly, also the credit unions.

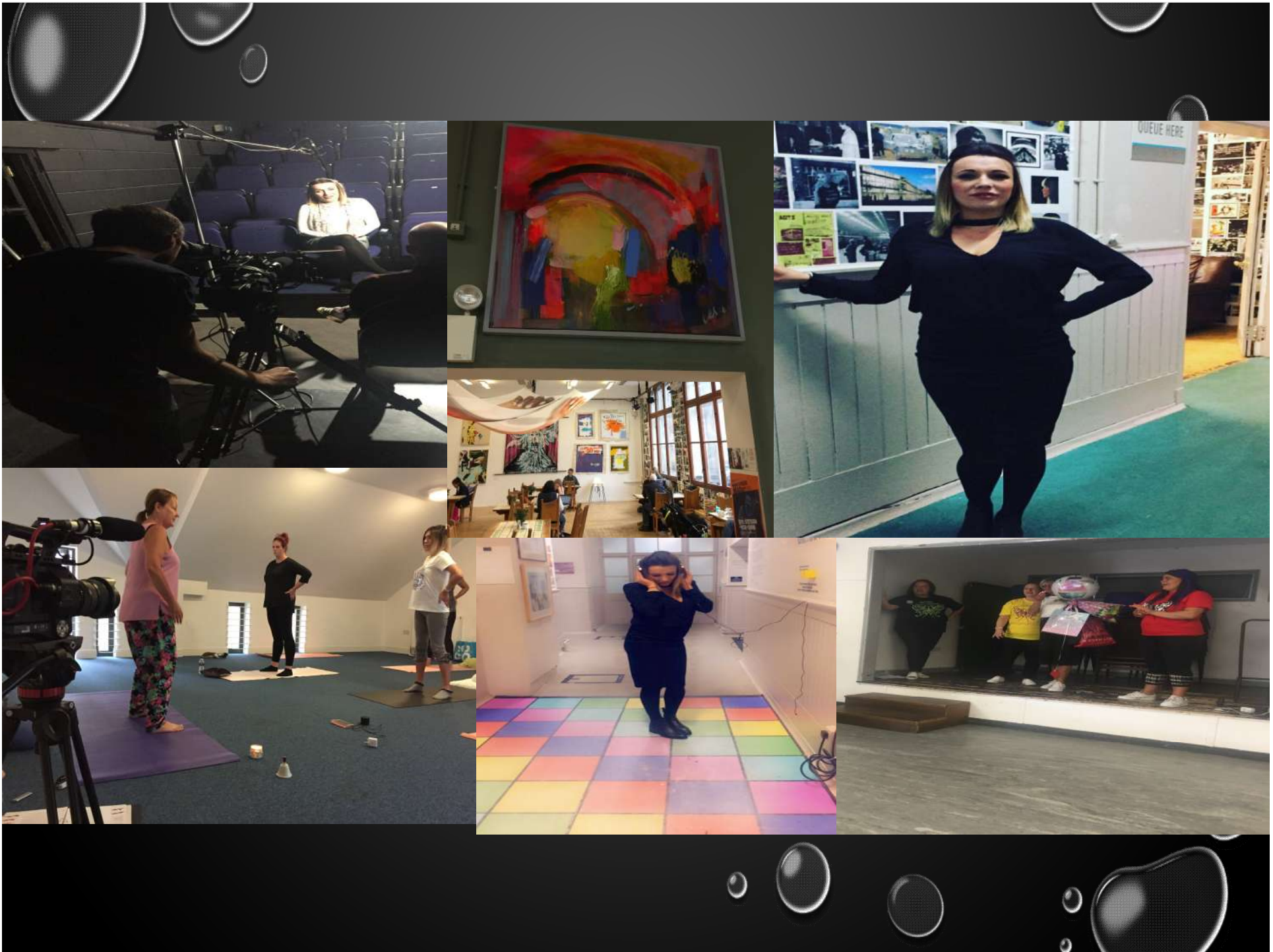
Workers may come and visit their clients in the hub and we know have the local newspaper interested in our growing hub. It is proven the women are less likely to engage in crime if they have ongoing support through the hubs.














THE DARK DAYS ARE OVER

# RECOVERY WALK...





WHATEVER MAKES YOU FEEL  
BAD, LEAVE IT. WHATEVER  
MAKES YOU SMILE, KEEP IT.



RECOVERY WALK...

# LOVE & LIGHT





# LOTS OF OUTINGS & ACTIVITIES

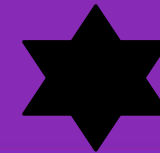








SECOND CHANCES...  
SECOND CHANCES?



Our hub has been visited regularly by the community justice #smartjustice campaign department. There have now been two short films produced as a result. The hubs have proven to be a success as a diversion from crime. We have been included and invited to conferences where models of practise are being explained and justified. We now have the chance to speak at these conferences in front of senior staff and decision makers in the social work system, say what we believe in, and show that it is working for us and our communities.

## SECOND CHANCES... SECOND CHANCES?

- A HOLISTIC APPROACH TO A PERSONS NEEDS AND CIRCUMSTANCES MUST BE CONSIDERED AND IMPLEMENTED IN ORDER FOR THEM TO MOVE FORWARD. ONGOING SUPPORT IS ESSENTIAL, WITH AGENCIES BEING AWARE OF EACH OTHER AND WORKING TOGETHER. WHEN SOMEONE IS AT THEIR LOWEST POINT, HOW CAN THEY BE EXPECTED TO DEAL WITH ISSUES SUCH AS BENEFIT SANCTIONS, HOMELESSNESS, RENT ARREARS, COURT, CONTACT WITH CHILDREN, DOMESTIC ABUSE, DEBT, GRIEF AND MANY MORE ISSUES.

## SECOND CHANCES... SECOND CHANCES?

- NOW WE ARE LOOKING AT A REFRESHED SYSTEM RENAMED COMMUNITY JUSTICE INSTEAD OF CRIMINAL, IT CAN BE A SYSTEM THAT BELIEVES IN REHABILITATION IN COMMUNITIES AND MORE IMPORTANTLY BELIEVES IN THE PERSON AND DEALING WITH THE ROOT CAUSE OF WHAT HAS LEAD THEM INTO TROUBLES.

Below are the links to the films

- [HTTPS://SECONDCHANCERS.TV/STORIES/](https://secondchancers.tv/stories/)
- [HTTPS://WWW.YOUTUBE.COM/WATCH?V=GBYR4IWFDA0](https://www.youtube.com/watch?v=GBYR4IWFDA0)



*THAT'S ALL FOR NOW...*

*Thank you for taking the  
time to watch*



## 5. Beacons

**Margaret Halbert**

Chief Executive Officer

Liber8 Lanarkshire



**LIBER8 LANARKSHIRE**

**THE BEACONS**

---

**COMMUNITY JUSTICE PARTNERSHIP  
ANNUAL CONFERENCE 2019**

# Liber8 Background



- Began in 2003- relaunched as Liber8 2007
- Provides a range of community based projects
- Predominately provide, counselling, psychotherapy, mentoring and support
- Particular focus of alcohol, substances, mental health and justice
- Liber8's conception & existence is built on Scottish Council on Alcohol model - 'lived experience' – terminology- 'SUI'

(1st 3 yrs- 45 volunteers- 32/72% remain working in the field)

# South Lanarkshire: Recovery

- Consultation- stakeholders designed preferred model/ approach
- Unique Model- lived experience to run alongside 4 tiers of Psychological treatment
- 4 recovery focused venues in South Lanarkshire localities within 3 years
- Trauma-informed, Psychotherapist input & governance; promoting psychological well-being
- Embed the values of healing, compassion, welcome & empathy.
- Whole family approaches
- 1<sup>st</sup> Responders: Lived and living experience- front door entry to services



# Liber8's Proposal

- Each venue embedded into local community
- Whole families and communities involved
- Volunteer programme: 4 levels training running alongside tiered interventions
- Task groups: good works/fundraising/activists/events/Advisory group
- Family Activities: FSG / Family projects e.g. treasure hunts / e.g. Solihull Parent /TFT
- Social health: arts & crafts/music/book club/walking gps /evening/weekend events
- 1<sup>st</sup> Responder Team: Upskill volunteers with lived experience, e.g. being the 'connectors' front door entry to treatment & care systems
- Each venue having its own identity – name is important

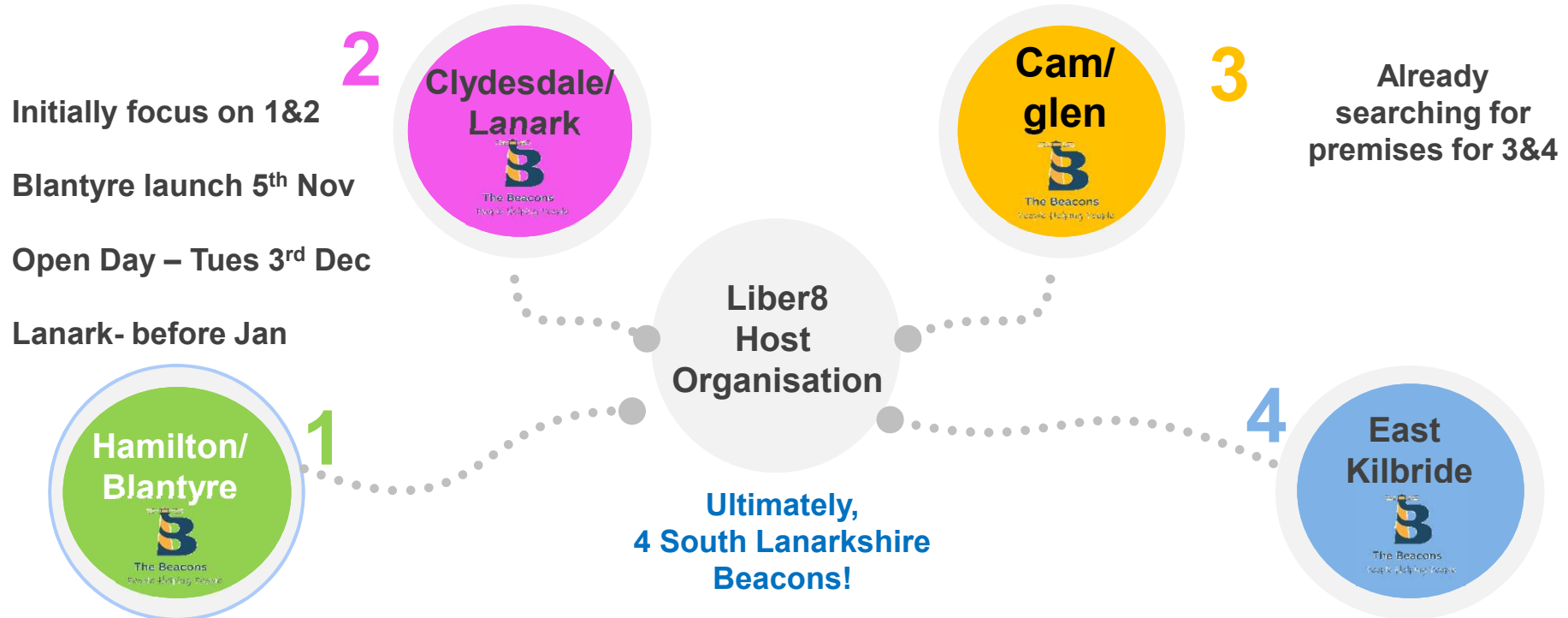




# The Beacons

People Helping People

# The Beacons



## The Beacons Team

**ADP: 2 Coordinators: NHS: 2 Psychotherapists: Police Scotland:1 Officer.  
Liber8: Volunteer Coordinator & Project Officers**

# The Beacons: Potential Activities

1<sup>st</sup> Responder Team:  
Connectors- early intervention; front door to services/treatment

Volunteers 1-1 learning and development support, to move along the employability spectrum- if appropriate

Assertive Outreach in local communities

Whole community approach / reducing stigma / celebrating success / achievements

Café/social activities / wellness activities  
Activities in evening and weekends

Offer Beacons for 12-step programme/ recovery meetings, e.g. AA/CA/FA/SMART

Whole family approaches which provides family activities: various permutations; eg. young people; siblings/ parent & toddler /kinship

Family/Kinship Support Group evenings.  
Families helping Families

Assorted range of activities identified by volunteers e.g. walking gp; cycling; book club; art /music

Beacon Task & Support Groups & Advisory Group

Develop community work groups: grass cutting/ litter picking



# Resources: Community Assets

Assets/ Treatment & Care	Assets/ wrap around	Assets/Resources	Assets/Resources
<ul style="list-style-type: none"><li>▪ CAREs</li><li>▪ Psychological Services</li><li>▪ CMHT</li><li>▪ Addaction</li><li>▪ Third Sector Orgs</li><li>▪ CJS</li><li>▪ Blood Borne Virus-testing/treatment</li><li>▪ Harm Reduction Team</li><li>▪ Pre natal</li><li>▪ Dental Health</li><li>▪ Family focused services</li></ul>	<ul style="list-style-type: none"><li>▪ DWP- Employability Services</li><li>▪ Benefits / Universal Credit</li><li>▪ Housing</li><li>▪ Credit Union / Money Management</li><li>▪ CJS- eg. DTTO's</li><li>▪ Foodbank Certified</li><li>▪ Colleges /Career Advisors</li></ul>	<ul style="list-style-type: none"><li>▪ 12-step programmes - AA/FA/CA</li><li>▪ SMART Recovery / CBT</li><li>▪ Recovery System Programme</li><li>▪ Family Support Groups</li><li>▪ Social Evenings</li><li>▪ Quiz &amp; Games Nights</li><li>▪ Assorted activities</li><li>▪ Art &amp; Crafts Groups</li><li>▪ Music group</li><li>▪ Book club</li><li>▪ Community based good</li></ul>	<ul style="list-style-type: none"><li>▪ Assorted Training Opportunities 1-4</li><li>▪ Holistic Therapies</li><li>▪ Write to Recovery</li><li>▪ Café</li><li>▪ Family Programme</li><li>▪ Family Champions</li><li>▪ Foodbank vouchers</li><li>▪ Emergency stocks</li><li>▪ Tools/equipment</li><li>▪ Family conservation projects</li></ul>

**Not a service; not a one stop shop!** ABCD model upskilled volunteers will facilitate peoples access to all the assets, services and resources in South Lanarkshire

# Key Component: Assertive Outreach

Creative and flexible way of working with people who may be hard to engage or resistant to services.

Creative engagement methods; shifting away from traditional responses.

## Two key, complementary functions:

- Identifying and engaging people not known to services and may not engage with traditional services
- Reaching and engaging with service users who drop out of treatment

## Target Group:

- Don't engage at all
- Sporadic engagement
- Engage for medical interventions only



# Key Component: 1<sup>st</sup> Responders Team

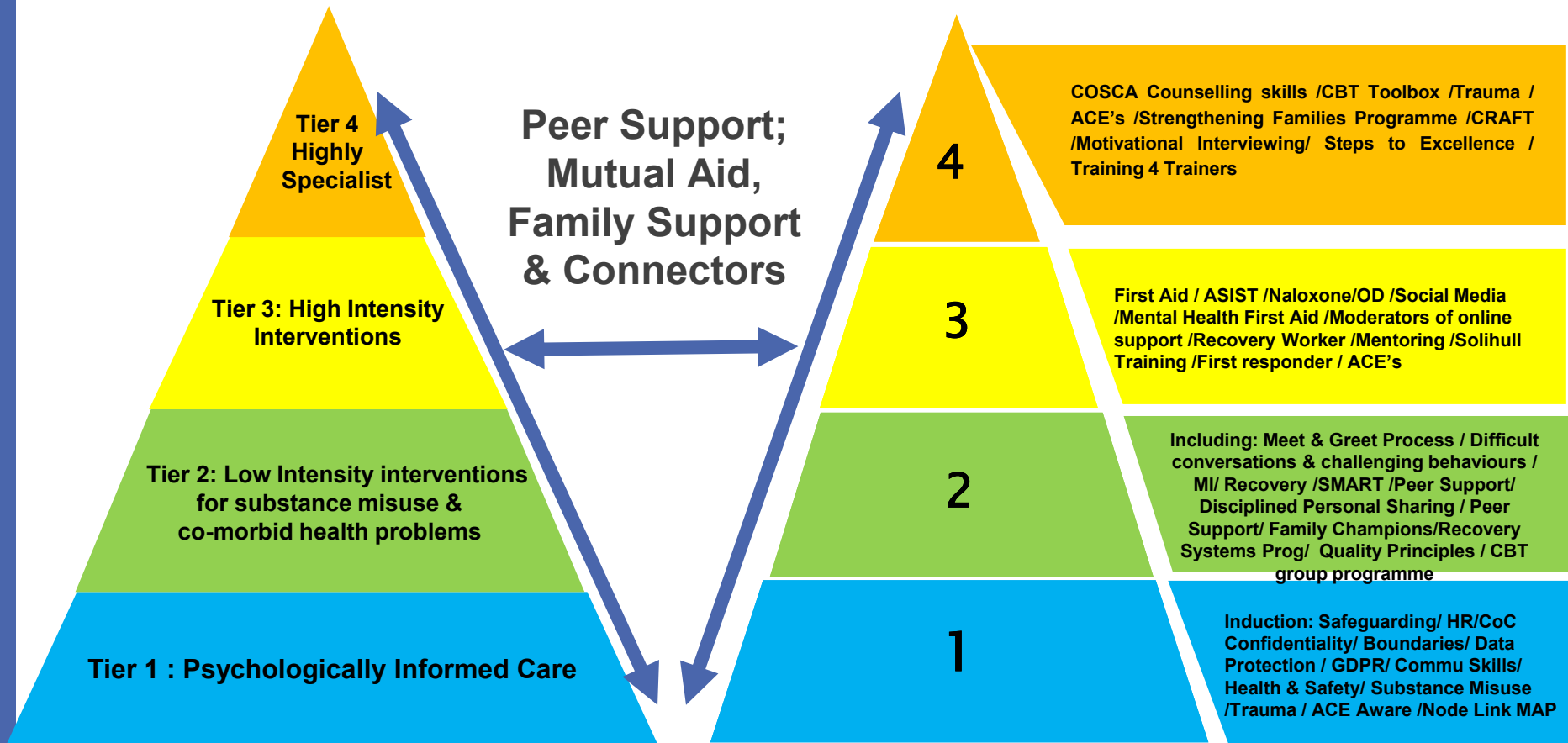
- Upskill volunteers with lived experience
- Connectors- front doors to the system, faster earlier intervention
- Trained & also utilise reflective practice and supervision

## Examples:

- Meet & Greet in The Beacons
- Moderate online chat function
- Outreach work
- Visit identified hospital wards/units
- Custody Suites / HRT /Specific pieces of work
- 'Warrior Down' model



# Upskilling Volunteers, alongside Psychological Interventions Tiers



# Aspirational Schedule

Example June 2020

WK	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>
AM	Drop In 1-1 Learning & Dev Support	Community based work (eg. garden; cutting grass projects) Training L1	Partner Clinic/Visits Creative Art Sessions	Training L1 Drop In	Partner Clinic/Visits Monthly Vol Planning Meet	Jog Scotland Gp	Supported Parent visits
PM	Training L3 &4 Partner Clinic/Visits	Art workshop Partner Clinic/Visits Drop In	Walking Group Drop In Parent Support Session	Cycling group Book club Partner Clinic/Visits	Vol Learning & Dev Support Football Friday Drop In	Family Conservation Gp Activities Drop In	Family Activity eg Treasure Hunt Drop In
EV	AA/CA/12Step Meeting	SMART Health & Wellbeing Activity	Family Support Gp	Peer /AA/CA/12Step Meeting	Monthly Guest Speaker e.g. 'Recovery & Employment'	Social event	Family Support & Therapeutic Gp
	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>
AM	Drop In 1-1 Learning & Dev Support	Practical Workshops (DIY)	Partner Clinic/Visits Creative Art Sessions	Drop In eg. Photography/Nutrition	Partner Clinic/Visits Training L2	Jog Scotland Gp	Monthly Recovery Church Drop In
PM	Holistic Therapies/Mindfulness Gp	Partner Clinic/Visits Drop In	Walking Group Training L2 Drop In	Cycling group Partner Clinic/Visits Recovery Awareness	Vol Learning & Dev Support Football Friday Drop In	Drop In Workshop sessions eg Getting Ready for Work	Family Activity eg Picnic Drop In
EV	AA/CA/12Step Meeting	Drama Group Parent & Child Gp	Therapeutic Gp-YP	Peer/AA/CA/12Step Meeting	Games Night Assorted games/social	Music gp	Open Hub group
	<b>15</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>
AM	Drop In 1-1 Learning & Dev Support	Community based work	Partner Clinic/Visits Creative Art Sessions	Drop In	Partner Clinic/Visits	Jog Scotland Gp	Supported Parent visits
PM	Training L 3&4 Partner Clinic/Visits	Art workshop SMART / Drop In Partner Clinic/Visits	Walking Group Drop In Parent Support Session	Cycling group Book club Partner Clinic/Visits	Vol Learning & Dev Support Football Friday Drop In	Family Conservation Gp Activities Drop In	Family focused Activity Drop In
EV	AA/CA/12Step Meeting	Health & Wellbeing Activity eg Sleep Hygiene/Nutrition	Family Support Gp	Peer AA/CA/12Step Meeting	Prize Quiz Night	Social event	Family Support& Therapeutic Gp
	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>
AM	Drop In 1-1 Learning & Dev Support	Practical Workshops (DIY) Training L1	Partner Clinic/Visits Creative Art Sessions	Drop In Training L1	Partner Clinic/Visits Training L2	Jog Scotland Gp	Drop In
PM	Holistic Therapies/Mindfulness Gp Partner Clinic/Visits	Partner Clinic/Visits SMART Drop In	Walking Group Training L2 Drop In	Cycling group Partner Clinic/Visits Recovery Awareness	Vol Learning & Dev Support Football Friday Drop In	Monthly Community Open Day Event e.g. Tea/Coffee & Home	Family Activity eg Face painting & crafts
EV	AA/CA/12Step Meeting	Parent & Child Gp Drama Group	Therapeutic Gp-YP	Peer /AA/CA/12Step Meeting	Games Night Assorted games/social	Music Gp	Open Hub group
	<b>29</b>	<b>30</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
AM	Drop In 1-1 Learning & Dev Support	Community based work eg. Litter pick-ups	Partner Clinic/Visits Creative Art Sessions	Drop In eg. Photography/Nutrition	Monthly Vol Planning Meet Partner Clinic/Visits	Jog Scotland Gp	Supported Parent visits
PM	Training L 3&4 Partner Clinic/Visits	SMART Partner Clinic/Visits Drop In	Walking Group Drop In Parent Support Session	Cycling group Book club Partner Clinic/Visits	Vol Learning & Dev Support Football Friday Drop In	Family Conservation Gp Activities Drop In	Family focused Activity eg day trip / swimming Drop In
EV	AA/CA/12Step Meeting	Workshops: Stigma/Sleep etc Art workshop	Family Support Gp	Peer/AA/CA/12Step Meeting	Monthly Guest Speaker e.g. 'My Experience'	Social event	Family Support & Therapeutic Gp



**The Beacons**  
People Helping People

# The Beacons



**The Beacons**  
People Helping People

[info@thebeacons.org.uk](mailto:info@thebeacons.org.uk)

[admin@thebeacons.org.uk](mailto:admin@thebeacons.org.uk)

[www.thebeacons.org.uk](http://www.thebeacons.org.uk) (under construction)

**01698 755 926**

# 6. Families Outside

## **Tracey Burns**

Group Work Peer Support Manager  
Families Outside





supporting  
families affected  
by imprisonment

## South Lanarkshire Community Justice Conference

Tracey Burns, Group Work & Peer Support Manager – Fami

    @FamiliesOutside



# Who Are We?

Families Outside is the only National organisation in Scotland that works solely to support the needs of families affected by imprisonment.

voicing the needs of families  
affected by imprisonment



@FamiliesOutside

## How can Families Outside help?

- MyTime Scotland Peer Support Group for children and young people.
- Family Support Coordinators around country offer direct support to families (Janine Bonner, South Lanarkshire)
- Provide information, training and resources
- Helpline for families and professionals



[www.familiesoutside.org.uk](http://www.familiesoutside.org.uk)

voicing the needs of families  
affected by imprisonment



@FamiliesOutside

# 20,000 – 27,000!

That's how many children in Scotland have a parent go to prison each year?

This means that more children each year experience a parent's imprisonment than a parent's divorce.



[www.familiesoutside.org.uk](http://www.familiesoutside.org.uk)

voicing the needs of families  
affected by imprisonment



@FamiliesOutside

# What children feel when a family member is imprisoned?

loss

shock



fear



loneliness

anger

'disenfranchised grief'

shame

stigma

relief

guilt

pride

voicing the needs of families  
affected by imprisonment



@FamiliesOutside

*...when families who are going through these experiences come together, they become their own source of support."*

*- researcher, following a co-production event with families*

voicing the needs of families  
affected by imprisonment



@FamiliesOutside

# Families Outside New Support Service

## MyTime Scotland Peer Support Group

voicing the needs of families  
affected by imprisonment



@FamiliesOutside



European Union



gov.scot

**EUROPE & SCOTLAND**

European Social Fund







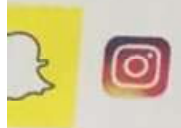


Investing in a Smart, Sustainable and Inclusive Future



supporting families affected by imprisonment

# Getting to know you

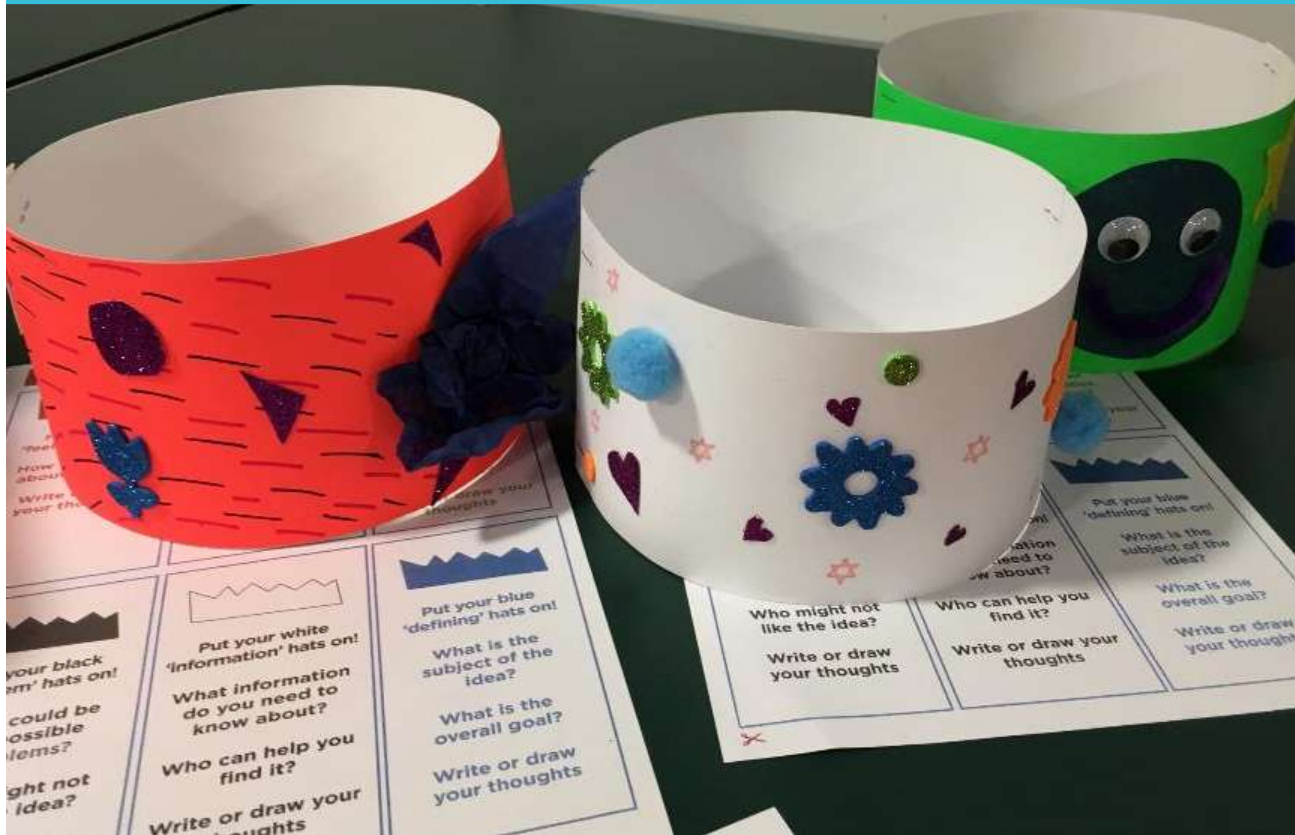
## The 1st MyTime Peer Support Group is delivered

<p>Get on well with my family</p> <p>YES</p> 	<p>Header Copy</p> <p>help</p> <p>Has you ever sung at Karaoke?</p> <p>YES</p> 	<p>YES</p> <p>Can name one of the child's rights</p> <p>Right not to go hungry.</p> 
<p>Has had and voted on an issue important to you?</p> <p>YES</p> 	<p>Does not eat meat</p> <p>NO</p> 	<p>Name their best skill</p> <p>can cook.</p> 
<p>Does social media (SC, Instagram) or online gaming?</p> <p>NO</p> 	<p>Make a meal</p> <p>YES</p> 	<p>Enjoy being creative or making things</p> <p>NO</p> 



supporting families affected by imprisonment

# Talking Hats







supporting families affected by imprisonment

# Family Fun Day





supporting families affected by Imprisonment

# Family Fun Day





supporting families affected by imprisonment

# Family Fun Day





supporting families affected by imprisonment

# Family Fun Day





supporting families affected by Imprisonment

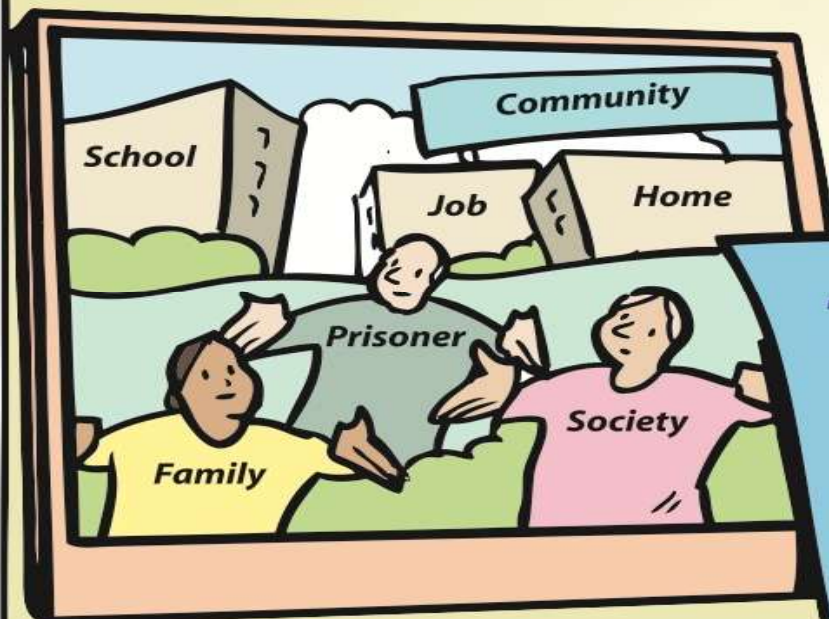
# We Handle-bars

## The 1<sup>st</sup> 6 months of MyTime



There has to be a **HOLISTIC** view

We should stand back  
and see the big picture



**The ripple  
effect**

Prison affects more  
than 'just the prisoner'

## What can you do?

Be aware of the particular needs associated with imprisonment/ Challenge Stigma

Provide a safe space to listen/ talk directly with the child/ family

Maintain a non-judgmental attitude

Display Families Outside posters and leaflets (provide support and information)

Signpost to relevant services (Families Outside)



voicing the needs of families  
affected by imprisonment



@FamiliesOutside

### Forget

Dad is inside for murder.

But I'm not quite sure what to think.

Should I believe he is guilty or not, how could I think so low of him?

I feel disappointed and sad,  
I won't see him for a very long time  
he could be a murderer  
but 'dad' is still my dad.

I sometimes feel so alone  
and wish for one of his  
kind-hearted hugs,  
but I know it won't happen  
for a very long time,  
so I ignore the feeling and  
prospone.

I ignore the fact  
that me and dad don't play  
footie every Sunday  
and he never picks me up  
from school

But that's the way my life  
is now  
so I have to move on and  
forget...



voicing the needs of families  
affected by imprisonment



@FamiliesOutside



# MyTime Scotland Group Work & Peer Support

Tracey Burns

[Tracey.burns@familiesoutside.org.uk](mailto:Tracey.burns@familiesoutside.org.uk)

Group Work & Peer Support Manager



voicing the needs of families  
affected by imprisonment



@FamiliesOutside



# families outside

supporting  
families affected  
by imprisonment

## Contact us:

- Helpline – 0800 254 0088
- [www.familiesoutside.org.uk](http://www.familiesoutside.org.uk)

## 7. Justice Services

**Claire Borden**

**Operations Manager**

South Lanarkshire Council



# Children and Justice Services

## Community Justice Services.

Claire Borden  
Operations Manager (Temporary)



Working Together:  
*Making a Difference*

# Introduction

- **Justice Services in South Lanarkshire support, empower and supervise members of our community who have been involved in offending behaviour.**
- **Our key aim is to reduce offending behaviour, its impact and to help keep our communities safe.**
- **In order to do this we all work together, so I plan to show you some of the most recent achievements we have all made by working together in South Lanarkshire.**

# Women's Services

- **Women's Services provide both 1:1 and community hub based support throughout South Lanarkshire in conjunction with services including SACRO, CIRCLE, Women's Aid and many more.**
- **Women involved with the service are provided with an opportunity to engage with community services and agencies and are involved in directing the agenda and timetable of the service provided.**
- **Positive outcomes we have achieved to date includes a number of women having secured increased safety and stability, living in safer homes/environments, having access to local supports and services, involvement in health improvement initiatives and having accessed education and employment.**

# Achievements:

- Margaret McMullen- Butler Trust and Caring Champion award commendations.
- 56 Women in South Lanarkshire have been provided with intensive 1:1 support since 1<sup>st</sup> April 2019.
- 68 women have attended local women's hubs between April 18-March 19

Hamilton	18
Lanark	14
Rutherglen	14
East Kilbride	22
Total	68



# Structured Deferred Sentence

- **The SDS team support young people who are involved in offending behaviour during a period of deferral.**
- **The team provide intensive support that is tailored to the individual and work closely with services like the LINK Project, Action for Children and Access to Industry.**
- **Positive outcomes have included a number of young people being admonished and a number of young people progressing along the employability pipeline. The UWS have also concluded a positive evaluation detailing the positive impact on young people.**



# Whole Systems Approach

- **Early and effective interventions for young people involved (or at risk of being involved) in offending behaviour. This includes additional supports to those with previous experience of being looked after.**
- **Corporate parenting-There are important links between children and families throughcare services and transitions between children's services and those who progress to involvement with Justice Services.**
- **Supporting alternative strategies to reduce and manage elements of risk while addressing welfare/individual needs. This includes increased use of diversionary options, REMITTANCE TO THE CHILDREN'S HEARING SYSTEM and the use of CARM and intensive support services including IFFS, the Link Project and the SDS team.**

# Caledonian Systems Delivery Team

- **The CSDT Started on 11<sup>th</sup> March 2019.**
- **Since that time the team have completed 160 assessments, 62 completed reports and 26 current Community Payback Orders.**
- **61 women were offered supports and 42 are engaging with support services provided via the CSDT in conjunction with Women's Aid.**
- **7 children are currently being supported via this team in conjunction with CIRCLE.**
- **The first group work programme is set to begin this week.**

# Unpaid Work Services

- **An opportunity to repay back to the community through the involvement in work, education and learning that directly gives something back to the community.**
- **Other activity - Provides a range of opportunities to engage with accredited courses, undertake charitable work, improve health and wellbeing through engagement with health services and there is also work undertaken via the kitchen learning hub, IT hub and laundry hub.**
- **Positive outcomes include increased access to health services(wellbeing nursing team), people achieving accreditation and skills based learning and the community have benefitted from a range of work undertaken by the team. This included school uniform provisions, local landscape work and provisions to charities, schools and facilities for older people.**

# Unpaid work in action:



# Unpaid work in action:

**Before**



**After**



# Unpaid work in action

Over 300 school uniforms



The back to school uniform bank.



# Justice Services moving forward

- **Promoting the voices of experts through experience.**
- **Increasing trauma informed learning and practice.**
- **Extending the whole systems approach where possible and progressing positive transitions for young people.**
- **Focus on employability.**
- **Promotion of healthy lifestyles via access to appropriate health services.**
- **Developments in the use of alcohol and drug treatment requirements.**

## **Importance of working together and aspiring for further progress:**

- **To achieve the best possible outcomes it is vital that we strive to be the best that we can be, as those who come into contact with us deserve this.**
- **Listening to the voice of those with lived experience needs to be at the heart of what we do in order to get things right for the individual.**
- **We are our greatest resource never forget that!**
- **Remember we are stronger when we work together and together we are .....**
- **BRILLIANT !!!!**





# OptionFinder – Our Priorities

**Isobel McCarthy**

South Lanarkshire Council



# Keypad voting

**For this part of the conference, you will be shown questions with a list of possible answers. We will use the keypads on your table to answer these.**

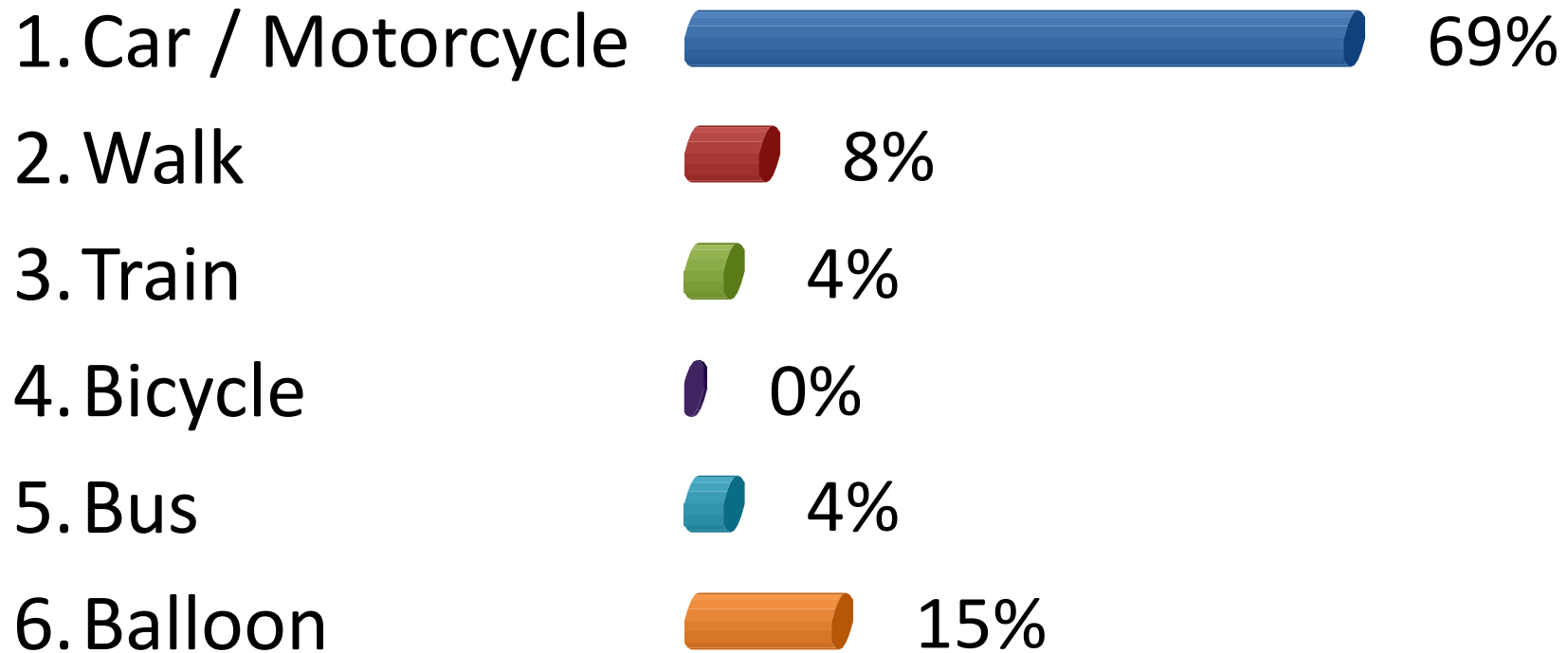
**Please press the numbered button on your keypad that best represents the answer you wish to give to each question.**

**Please note, the last button you press on your keypad will be taken as your final answer, and only one answer can be selected for each question.**



# Functionality test:

## How did you travel here today?

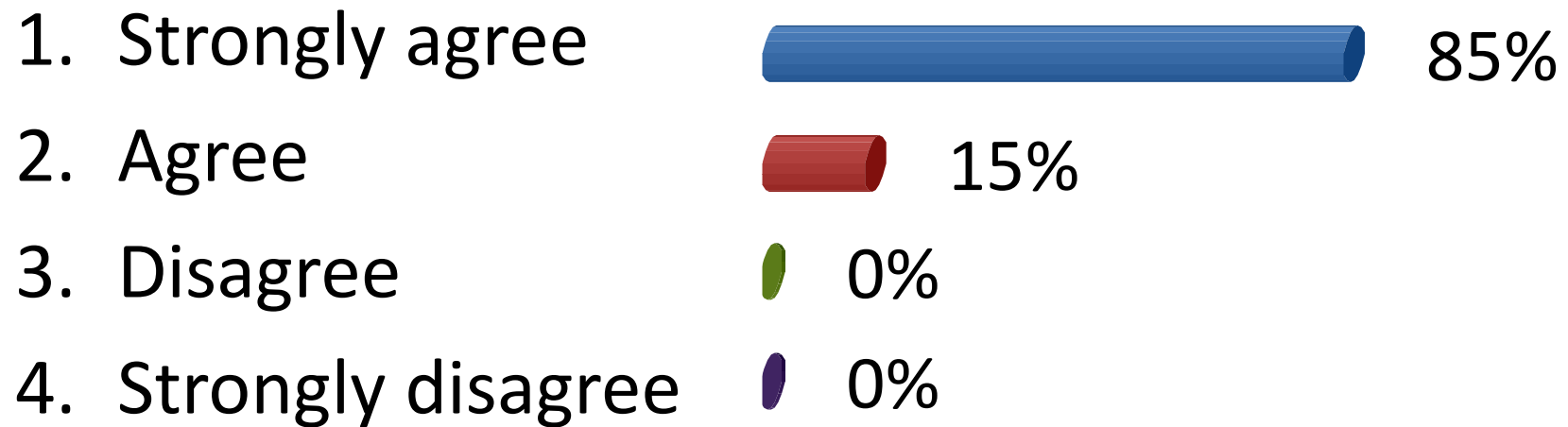


# **Priorities for 2020 - 2021**

At last years' conference you identified the three priorities for improvement as: poverty, employability and accommodation. The partnership agreed to create a focus in these areas and there are many examples of progress being made.

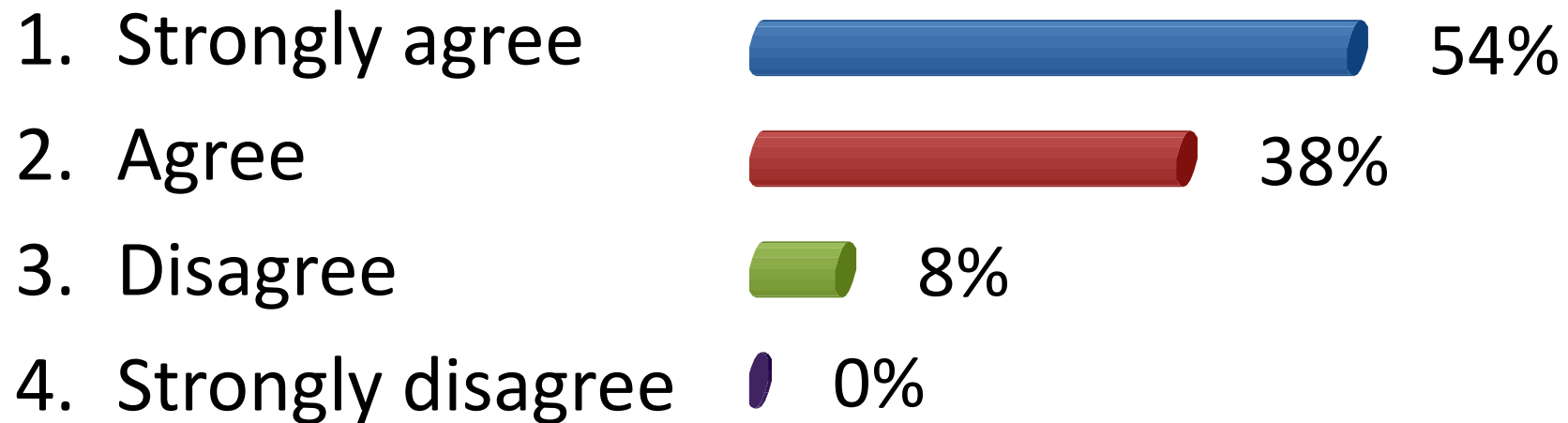
# Do you agree to retaining poverty as a focus next year?

We would encourage all partners to engage with the local Financial Inclusion Network to help to highlight and resolve issues and find out what is happening in your local area.



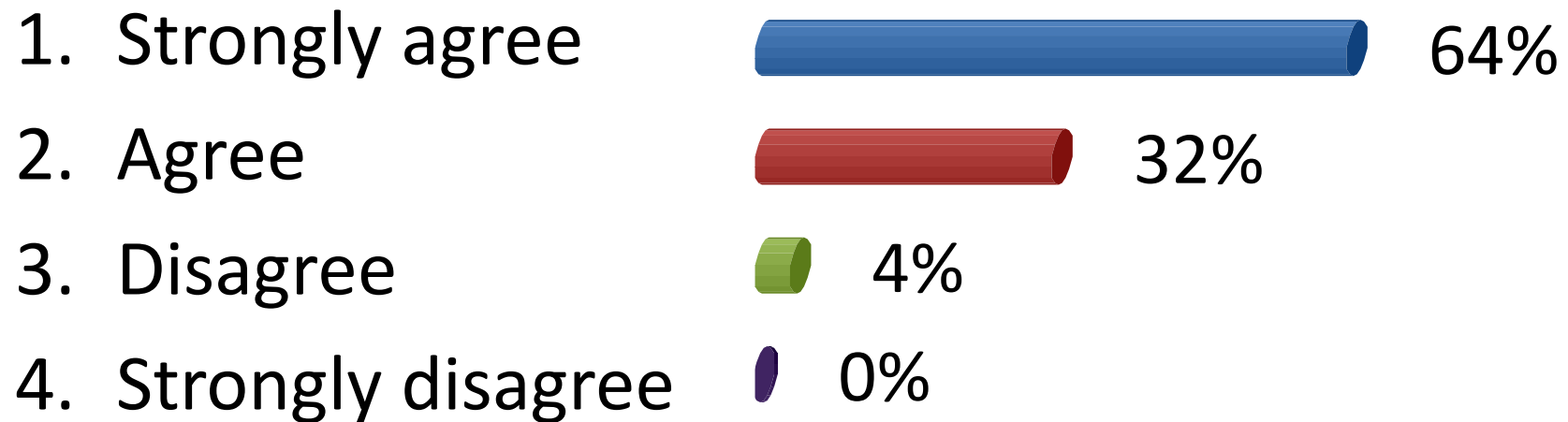
# Do you agree to retain a focus on employability next year?

Work is progressing to create a sub group of the Community Justice Partnership to focus on employability we would encourage all partners to support this sub group.



# Do you agree to accommodation remaining as a priority area for the partnership?

This can be a challenging area which no single agency can solve so the partners are invited to fully participate in the full range of opportunities that the coordinator will keep you informed about.

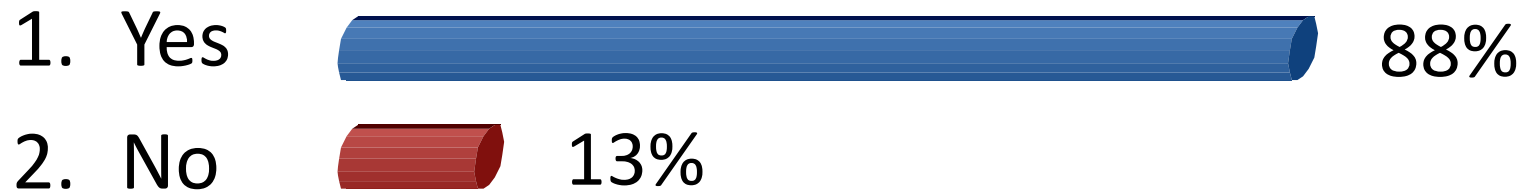


## **The main groups that we identified in our five year Community Justice Plan were:**

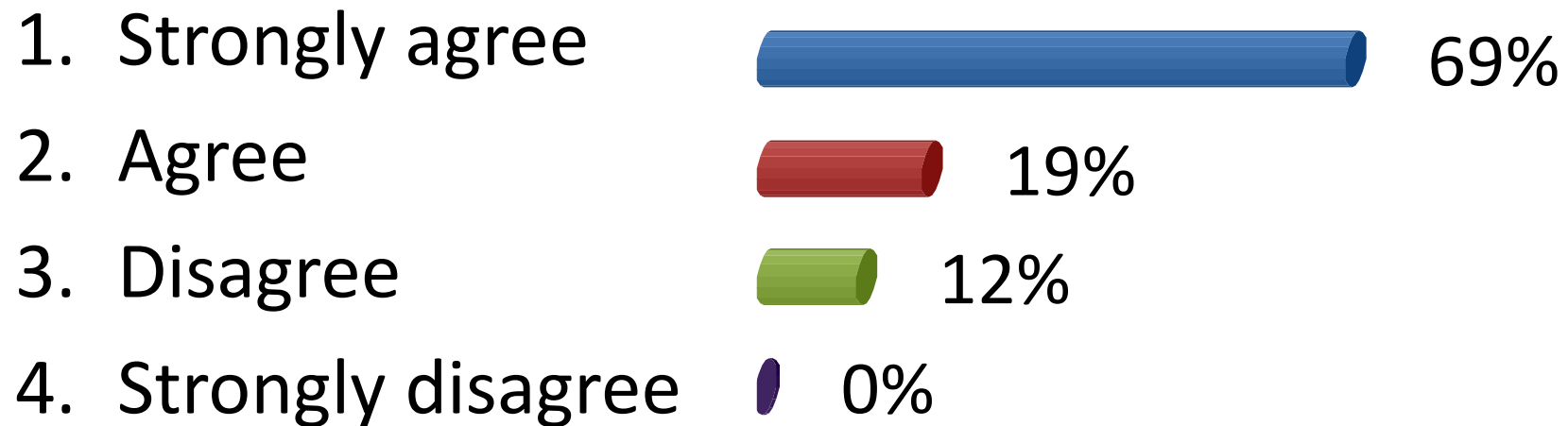
- People returning to the area from prison
- Women
- Young people



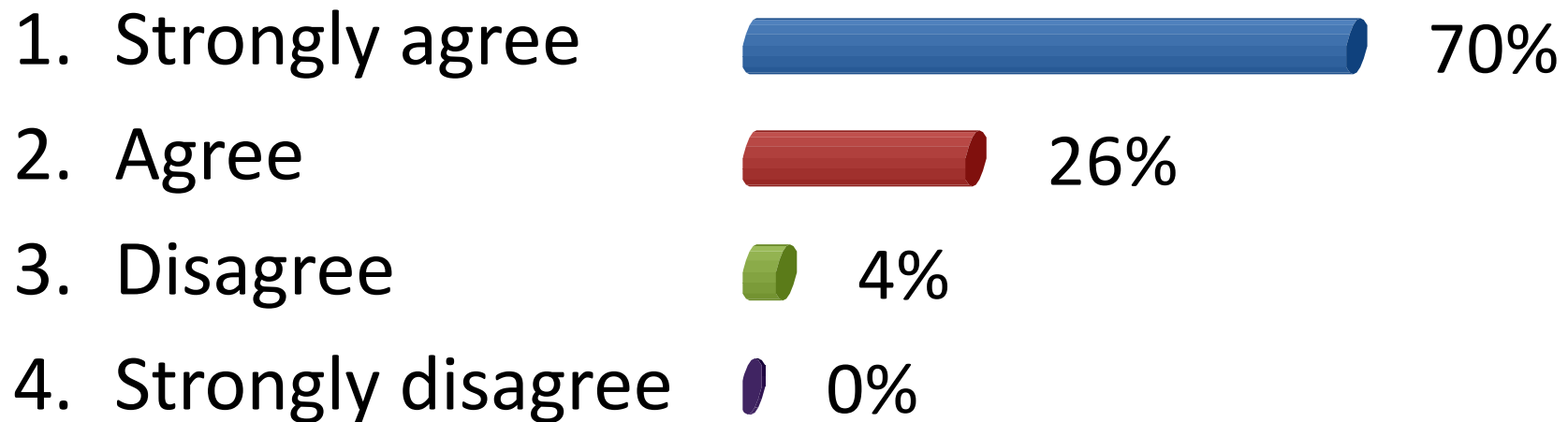
**There has been significant progress in establishing a new service to support people returning to the area. The partnership is asked if you would you like to retain this as a target group to allow the team maximum supports as they settle into their new role?**



**The actions already taken in the area have seen a marked reduction in the number of women in prison. The women's hubs are well established and flourishing in some areas. Does the partnership agree to continue to keep women who come to the notice of justice services as a focus for continued support?**

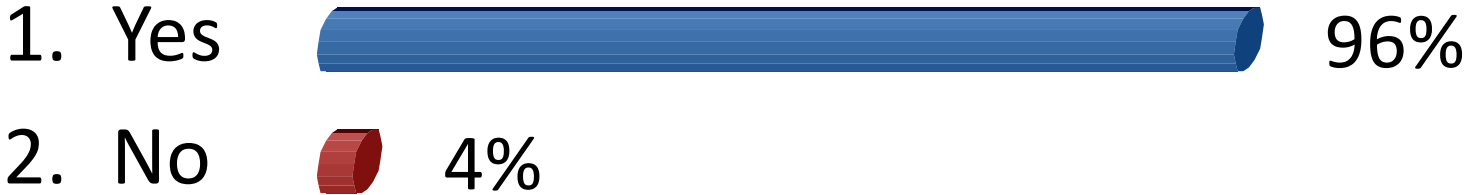


**There has been significant progress in implementing the young people's strategy including the whole systems approach. Does the partnership agree to continue to retain a focus on this group until the new approaches are well established?**



- A new area for focus was identified last year by our local consultations; people on the autistic spectrum and those with learning difficulties who are coming into contact with justice services. The women's hubs have made contact to support people affected to create their own hubs:

# Would you like to see some further exploration of the issues affecting this group?



- The Community Justice Partnership is progressing the establishment of 4 networks to support the work of the Partnership. If you would like further information please contact the Community Justice Co-Ordinator on 01698 453751

# Keypads

- Please return your keypads to the centre of your table



# Discussion:

From today's presentations and your experience are there any ideas you would like to see taken forward by the Community Justice Partnership?

Discuss in your group and select one priority to feedback to the conference.





Discussion feedback:

**Applying today's lessons to our  
service delivery and developments**



# Closing Remarks

**Liam Purdie**

Chair of the Community Justice Partnership





# Community Justice Conference

Tuesday 29 October 2019

Rutherglen Town Hall



*Rutherglen*  
Town Hall

#SLCJP2019