Working with the Model for Improvement: Focus on measurement

Programme

Wednesday 23 September	
9:00-9.15	Arrival and Registration
9:15-9:25	Welcome and Introduction to the day
	Our aim - introduction to baseline data
	Michele Dowling and Vivian Boxall
9:25 – 9.45	The Why and What of measurement
	How will we know that change is an improvement?Why measure?
	What will we measure?
	Types of measures
	Michele and Vivian
9.45-10.15	Exercise: tell the story from the data on the tables
	All participants
10.15 -10.30	Break
10.30-11.30	Getting into measurement
	Operational definitions
	Data collection and recording
	Michele, Vivian and all participants
11.30-12.30	Working with your data
	 Participant activity. Involves all stages from identifying measures, thinking about data collection, analysis and charting. Please bring along your driver diagram.
12.30 – 12.40	Next steps and close